Metz is ideally served by motorways (A4 and A31), TGV train services (Metz-Ville and Lorraine TGV Station) and the nearby airports of Metz-Nancy, Luxembourg and Saarbrücken. By TGV, Metz is just 82 minutes from Paris, 71 minutes from Roissy Charles-de-Gaulle, and 50 minutes from Strasbourg.

KEY FIGURES

230,000
inhabitants
(Metz Métropole)

764,234
overnight stays
(2018)

950,000
visitors during the Constellations de Metz Festival
(2018)

332,500
visitors
to the Centre Pompidou-Metz
(2018)

52 m²
of green space
for every inhabitant

over 80 km
of cycle paths

3 stars
in the Michelin Green Guide
METZ MÉTROPOLE

ART & TECH
CELEBRATING ITS CATHEDRAL’S 800 YEARS!

From Gallo-Roman times to the present day, Metz is a mosaic of colours, styles and materials. Essentially Roman but with German influences, Metz is unique! Metz is an encyclopaedia of styles, an architectural laboratory: Gallo-Roman thermal baths at the Cour d’Or Museum, the stamp of medieval and Renaissance times on the Place Saint-Louis and Sainte-Croix hill, an ensemble of 18th century French squares, the Imperial Quarter, the advent of ultra-contemporary architecture with the Centre Pompidou-Metz and the emergence of the Quartier de l’Amphithéâtre district showcasing a number of prestigious names in architecture: Shigeru Ban and Jean de Gastines, Nicolas Michelin, Jean-Paul Viguier, Jean-Michel Wilmotte, Christian de Portzamparc, Philippe Starck.

Metz, the capital of urban ecology at the confluence of the Moselle and the Seille, is easy to explore on foot or by bike.

[Panels:
- Tourist destination;
- 3 stars in the Michelin Green Guide;
- French national prize winner for city in bloom and street illuminations;
- City of Art and History.]

Metz also has its own gourmet food with the “Tables de Rabelais” which combines the flavours of the terroir and brings out the best of its aromas: AOC Moselle wines, delicious Paris Metz cakes, mirabelle plum tarts and brandies…

Carol and her team are ready to help you create your own tailored programme.

Benefits:
- A single point of contact, available 5 days a week for personalised advice
- No administrative fees, and quotes and proposals sent within 7 days
- A team of qualified multilingual guides and lecturers who are passionate about their subject

And to save time, e-mail us directly: reservation@inspire-metz.com

MAIN EVENTS:
Franco-German week “Metz est wunderbar”, Constellations de Metz Festival, Fêtes de la Mirabelle, Moselle Open, Metz Mirabelle Marathon, Christmas and Saint Nicholas Fairs, art trails, performances, exhibitions, concerts at the Cité Musicale or Opéra-Théâtre.

You’ll find all our offers as well as the events diary at tourisme-metz.com

Mapping Constellations on the façade of Metz Cathedral.
TOURS AND PACKAGES

#1 METZ CHRISTMAS LIGHTS

DAY 1
- Afternoon: panoramic tour of Metz.
  - a stroll around the Christmas markets;
  - mulled wine or hot drink with Christmas spices;
  - three-course regional dinner;
  - night in a mid-range hotel.

DAY 2
- Morning: ride on the Big Wheel, free-time for lunch.

2 days /1 night* from €199 /pers
* Option 3 days / 2 nights

#2 CONSTELLATIONS DE METZ 2020

FRIDAY
- Unaccompanied visit of one of the "Constellations de Metz" art trails.
- Three-course regional dinner.
- Unaccompanied night-time stroll along the "Constellations de Metz" digital trail.
- Night in a mid-range hotel.

SATURDAY
- "Camaïeu d'architectures" architectural tour.
- Tasting of local produce at the Covered Market.
- Free afternoon (shopping, exhibitions, museums).
- Three-course dinner.
- Metz Cathedral mapping evening.
- Night in a mid-range hotel.

SUNDAY
- Visit to the Centre Pompidou-Metz.
- Free-time for lunch.

3 days /2 nights* from €199 /pers

#3 SPIRITUAL LIGHTS

DAY 1
- Morning: guided tour of Metz Cathedral. Tasting of local produce at the Covered Market.
- Afternoon: visit "Stained glass windows of Saint-Maximin's church". Three-course dinner. Night in a mid-range hotel.

DAY 2
- Morning: tour of the stained glass windows by Laurent-Charles Maréchal or tour "Metz at the time of the Messine Republic".
- Three-course lunch (not including drinks).
- Possibility of visiting the Enamels and Crystal Museum in Montigny-lès-Metz.

2 days /1 night from €139 /pers

#4 METZ ART & DESIGN

DAY 1
- Morning: 1 panoramic tour or visit to the FRAC*
  Lorraine contemporary arts centre. Lunch (main course & dessert).
- Afternoon: visit to the Centre Pompidou-Metz*.

1 day from €50 /pers

*Centre Pompidou-Metz closed on Tuesdays and 1st May, FRAC closed on Mondays.

PRICES

Our prices, based on 20 people, include: guided tours, accommodation in a mid-range hotel in a double room, with breakfast (prices for higher range on request), and meals when included in the package (excluding drinks). Not included: transport, drinks, single-room supplement, tourist tax and admission to the museums offered as an option. Prices valid from Monday to Saturday. Prices on request for Sundays and public holidays. Tourist tax to be paid on the spot to the hotel.
GUIDED TOUR OF NANCY: 
- Guided tour of the Old Town and 18th century buildings or discover the Art Nouveau architecture or guided tour of a museum (admission included) or the Art Nouveau to Art Deco tour.
- In Metz: lunch (main course & dessert) or regional dinner (3 courses).
- In Nancy: lunch (main course & dessert) or dinner (3 courses) in Art Nouveau or 18th century surroundings. Night in Metz or Nancy (double room in a mid-range hotel).
- Included: 1 night in mid-range hotel in double room in Metz or Nancy, dinner on Saturday and lunch on Sunday, guided tours.
# METZ AT THE HEART OF EUROPE

## DAY 1 - METZ
- Morning: "Camaïeu d’architectures" architectural tour. Lunch
- Afternoon: tour of the Imperial Quarter or Centre Pompidou-Metz (admission to Centre Pompidou-Metz not included). Three-course dinner. Night in a mid-range hotel.

## DAY 2 - LUXEMBOURG
- Morning: Guided tour of Luxembourg: Lunch
- Afternoon: cruise on the Moselle or visit to wine cellar with tasting.

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**IN THE METZ REGION**

**MUSEUMS AND SITES**
- Maison Robert-Schuman: 8-12 rue Robert-Schuman - 57600 Scy-Chazelles - Phone: +33 (0)3 87 35 01 40 - www.mosellepassion.fr
- Gravelotte (Museum and Remembrance Hall): Franco-Prussian War and Annexation Museum - 11, rue de Metz - 57130 Gravelotte - Phone: +33 (0)3 87 33 69 40 - www.mosellepassion.fr
- Enamels and Crystal Museum in Montigny-lès-Metz: 27 rue du Général-Franjatte 57950 - Montigny-lès-Metz - Phone: +33 (0)3 87 66 93 63 - www.musee-emauxverres.com
- Buding Mill: 8 rue du Moulin - 57920 Buding - Phone: +33 (0)3 82 83 64 62 - www.arcmosellan.net/le-moulin
- Fortified churchyards in the Mad Valley: A trail for discovering the fortified areas around the churches. Communauté de communes du Chardon Lorrain.

**MILITARY TOURISM**
- "Fort Hackenberg": 61 bis Grande-Rue - 57920 Veckring - Phone: +33 (0)3 82 82 30 08 - http://maginot-hackenberg.com
- "Fort Wagner" near Vérimy: ADFM - 9 rue des Grandes-Chaumes - 57420 Pommélieux - Phone: +33 (0)3 87 52 76 91 - www.fort-de-verny.org

**GARDENS**
- Laquenexy fruit gardens: 4 rue Bourger-et-Perrin - 57530 Laquenexy - Phone: +33 (0)3 87 35 01 00 - www.jardinsfruitiersdelaquenexy.com

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Agence Inspire Metz - Office de Tourisme offers a special programme to mark the 150th anniversary of the Battle of Gravelotte in 2020. Contact us!

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**History of the Gorze Area Museum**: Phone: +33 (0)6 47 96 07 97 - museegorze@orange.fr

Franco-Prussian War and Annexation Museum in Gravelotte.

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Gravelotte Botanical garden.
CENTRE POMPIDOU-METZ

The Centre Pompidou-Metz is a place of discovery, where you can contemplate, think, explore and share in the diversity of the expression of modern and contemporary creation. The Centre Pompidou-Metz is a cultural centre where events are organised all year round. Here you will be able to:

- Visit the international-standard exhibitions based on the prestigious collection from the Centre Pompidou - the French National Museum of Modern Art - and collections from museums, galleries and collectors the world over. Paintings, photographs, videos, architecture, design... every area of creation is on show;
- Enjoy a show, a concert, a film.

From 1/04 to 31/10 on Mondays, Wednesdays and Thursdays: 10am-6pm on Fridays, Saturdays and Sundays: 10am-7pm. From 1/11 to 31/03 on Mondays and from Wednesday to Sunday: 10am-6pm. Closed on Tuesdays and 1st May.

PAUL VERLAINE

Visit the poet Paul Verlaine’s birthplace:
2 rue Haute-Pierre, Metz.
Open every day except Mondays and public holidays from 1st March to 31st December.
Guided tour: 3:15pm and 4:30pm and by appointment. Groups of 4 to 19 persons.
Booking and information:
Phone: +33 (0)6 34 52 22 34 or by e-mail: admmaisondeverlaine@gmail.com

THE TREASURES OF THE COUR D’OR

The Cour d’Or Museum reflects the wealth of Metz’s heritage. It houses the remains of the Gallo-Roman thermal baths, the famous Chèvremont corn loft and the incredible reconstructed medieval architectural ensemble, the Saint-Pierre-aux-Nonnains chancel, superb Gothic painted wooden ceilings, as well as a Fine Arts section.

Open every day from 9am to 12:30pm and 1:45pm to 5pm. Closed all day on Tuesdays and on 1st January, Easter Friday, 1st May, 14th July, 1st and 11th Nov., 24th, 25th, 26th and 31st Dec.
Guided tours of the Cour d’Or Museum offered by Agence Inspire Metz to suit your schedule. Find out more from our Reception Service.

FORT QUEULEU

Metz-Queuleu Fort
Rue du Fort-de-Queuleu
Allée Jean-Burger – 57070 Metz
Group guided tours by appointment.
Phone: +33 (0)6 95 67 42 80
fort.metz.queuleu@gmail.com
www.fort-queuleu.com

FRAC LORRAINE

1bis rue des Trinitaires
57000 Metz
Phone: +33 (0)3 87 74 20 02
www.fraclorraine.org
Open Tuesday to Friday, 2pm to 6pm and Saturday/Sunday, 11am to 7pm.
Open access.

GARDENS AND CHÂTEAU DE PANGE:
3 rue de Lorraine – 57530 Pange
Phone: +33 (0)3 87 64 04 41
www.chateaudepange.fr

FUN & GAMES

- Vigy Maze:
  4 rue de la Gare – 57640 Vigy
  Phone: +33 (0)7 85 72 20 30
  https://vigy-labyrinthe.com
- Vigy steam train:
  historic railway line through the Canner valley
  1 rue de la Gare – 57640 Vigy
  Phone: +33 (0) 3 87 77 97 50
  www.alemtrain.fr

- Pokeyland:
  La Haie Focart – 57420 Fény
  Phone: +33 (0)3 87 21 89 20
  www.pokeyland.com
- Walygator:
  Voie Romaine – 57280 Maizières-Lès-Metz
  Phone: +33 (0)3 87 50 70 07
  www.walygatorparc.com
- Amnéville:
  Office de Tourisme d’Amnéville
  Rue de l’Europe – 57360 Amnéville
  Phone: +33 (0)3 87 70 10 40
  www.amneville.com

- Madine:
  Lake Madine miniature train
  Phone: +33 (0) 3 29 89 32 50
  www.lacmadine.com

GASTRONOMY AND WINES

- AOC wine route: discover the Metz region wine route, passing through some of the most beautiful villages in the Metz region, this 25 km route takes you to meet the winemakers – www.tourisme-metz.com
- Farmhouse-inns: discover the authenticity of a farmhouse restaurant, taste the local produce and regional specialities cooked with the farm’s produce.
800 YEARS
MAPPING, CONCERTS, EXHIBITIONS, CONFERENCES, VISITS...

From November 2019 to February 2021, the eighth anniversary of this building will pay homage to the renowned architects and artists who have contributed to its reputation. A variety of events will take place in the museum and across the surrounding area to reveal or rediscover this emblematic building of the city of Metz.

Agence Inspire Metz – Office de Tourisme offers accommodation packages to take in all the celebrations, together with themed guided tours for young and old, pilgrims, visitors or art-lovers, around Metz cathedral and the city’s religious buildings.

CIRCUITS TO MARK METZ CATHEDRAL’S 800TH ANNIVERSARY

1 Cathedral – Saint-Clément’s church
2 Cathedral – Basilica of Saint-Vincent (works in progress to May 2020)
3 Cathedral – New Temple
4 Cathedral – Saint-Pierre-aux-Nonnains
5 Cathedral – Saint-Martin’s church
6 Cathedral – Church of Our Lady
7 Cathedral – Saint-Maximin’s church
8 Cathedral – Saint-Eucaire’s church
9 Cathedral – Sainte-Ségolène’s church
10 Saint-Theresa’s church: a concrete cathedral
11 Saint-Joseph’s church, Montigny-lès-Metz

A new look on a variety of themes: Modern and contemporary stained glass, Builders of the Cathedral, Hidden highlights of the Cathedral, Murals – epitaphs and tombs… Contact us!

PRICES 2020

French-language tours

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<th>Duration</th>
<th>Week</th>
<th>Sundays, public holidays, late-night</th>
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<td>1 and 1/2hrs</td>
<td>€89</td>
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Foreign-language tours

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<td>€174</td>
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<td>Additional hour</td>
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Public holidays in 2020: 01/01, 10/04, 13/04, 01/05, 08/05, 21/05, 01/06, 14/07, 15/08, 01/11, 11/11, 25/12, 26/12.

GOD’S LANTERN

Built between 1220 and 1520, Metz’s Cathedral of Saint Stephen dominates the city and boasts some magnificent stained-glass windows made between the 13th and 20th centuries by renowned artists (including Chagall). This jewel of Gothic art will be celebrating its 800th anniversary from 8 December 2019 through until the end of 2020. Not to be missed!

Renowned for: one of the tallest naves in France.

Also: the fantastic cathedral: gargoyles, a fantastic bestiary, fabulous monsters conjuring up ancient times steeped in mythical beliefs.

FROM ONE NAVE TO ANOTHER

From the nave of Metz Cathedral, reaching up 42 metres, to the Grand Nave of the Centre Pompidou-Metz, a 2-hour journey through eight centuries of architecture from Gothic to the ultra-contemporary.
**ESSENTIAL SIGHTS**

**GUIDED TOURS**

**METZ MÉTROPOLE**

**IMPERIAL QUARTER**

An exceptional illustration of German town planning dating from the end of the 19th and the beginning of the 20th centuries, the Imperial Quarter offers an overview of historical and modern styles: neo-Romanesque, neo-Gothic, neo-Renaissance, Jugendstil.

The railway station - this district’s central feature, voted the “most beautiful station in France” in an online poll in 2017 - is sure to astound you by its size (300 metres long) and Neo-Romanesque style.

**ART & TECH ARCHITECTURE**

**QUARTIER DE L’AMPHITHEATRE**

The renovation of the Quartier de l’Amphithéâtre is based on two key ideas: a rich urban mix and sustainable development. It hosts a wide range of activities, and is a lively meeting place, leisure and business centre. It is home to the Centre Pompidou-Metz, Centre Metz Congrès Robert Schuman and Philippe Starck’s forthcoming “Maison Heler” hotel. It is a showcase for some prestigious names in architecture: Shigeru Ban and Jean de Gastines, Nicolas Michelin, Jean-Paul Viguier, Jean-Michel Wilmotte, Christian de Portzamparc, and the designer Starck.

**OUTRE-SEILLE AND PORTE DES ALLEMANDS**

A guided tour through the Outre-Seille district, with its medieval churches of Saint Eucaire and Saint Maximin (the latter has some remarkable stained-glass windows designed by Jean Cocteau). The Porte des Allemands (13th-16th centuries) is a unique example in France of a fortified bridge, as well as the last remaining example of the eighteen gates that used to stand in Metz’s medieval walls. A veritable little castle, symbolic of the town, this example of Metz’s military architecture offers some wonderful views over the River Seille and the gardens.
THEMED GUIDED TOURS

SUBLIME STAINED-GLASS WINDOWS

The art of light par excellence, stained-glass windows are present everywhere in Metz’s religious buildings. The tour proposes a discovery of the stained-glass windows from the medieval period through to contemporary creations, notably the stained-glass windows in Metz Cathedral and those designed by Jean Cocteau in Saint-Maximin’s church.

MEDIEVAL AND RENAISSANCE METZ

Sainte-Croix hill, the historic heart of the town, has kept a medieval feel with its narrow winding streets, its little squares and mansions. The walk takes you past the Cour d’Or Museum, the Saint-Livier mansion to the Récollets cloisters, and the remains of the house in which Rabelais stayed on Place Saint-Louis, where you can admire the Italian-influenced medieval architecture. This tour includes the cathedral.

METZ GARDENS

Right in the heart of the town, on Sainte-Croix hill, you will find the Tanneurs garden, inspired by the Mediterranean, and the splendid Récollets Cloisters (14th century), which today houses the European Institute of Ecology and the Municipal Archives, as well as a Jardin des Simples (Physic Garden) where you will be able to discover, or rediscover, a variety of medicinal plants. The vast Esplanade French formal garden, in the old citadel district, reveals its elegant statuary and harmonious fountains a stone’s throw away from the town’s shopping streets.

Option: coach trip to visit the Botanical Garden, a 4.4-hectare landscaped park created in 1866, and a member of the “Jardins sans Limites” network.

COUNTRYSIDE TOURS IN THE METZ AREA

Fortified Churches tour
Around Metz, discover these witnesses of a rich and turbulent past: Sillegny church (16th century frescoes), the fortified churches of the Metz Republic, etc.

Châteaux and Gardens tour
Gardens and sites: The Laquenexy fruit gardens, Château de Pange and its garden, Maison Robert-Schuman and its “Botanical Garden”.
Tastings: tasting tour of the Mélanie Distillery (plum brandy distillery) and Moselle wine tasting tours.

RABELAISIAN STROLL

This walk through the medieval town conjures up hostelries and gastronomy through the ages.

Option: the tour ends with a tasting of local produce, (€8 supplement/person), except Sundays, Mondays and public holidays.
**METZ MÉTROPOLE**

**YOUNG PEOPLE AND SCHOOL CHILDREN**

**RECREATIONAL TOURS** in 45 minutes (suitable for children aged 6 and over)

**A CHAGALL FOR CHILDREN (CATHEDRAL)**
The wonderful world of Chagall, the magic and symbolism of the colours enchant children and allow them to understand some fascinating episodes of biblical history.

**IN METZ**

**CITY QUIZ** (age 11 and over)
Tour through the heart of the town, specially thought out for youngsters. Supporting material costing €2 per copy in French or German (possibility of creating small groups of 2 or 3 children).

**MINIATURE TRAIN** FROM APRIL TO OCTOBER
A one-hour round-trip with recorded commentary describing the monuments and historical sites (FR, GB, D, NL, I, E). Minimum of 20 people.

**KIDS AND TEENAGERS’ WORKSHOPS**
- Centre Pompidou-Metz: centrepompidou-metz.fr, Jeune Public section
- Frac Lorraine (ages 5 to 12):fraclorraine.org
- Cour d’Or Museum: musee.metzmetropole.fr

**GOOD PLACES TO EAT**
- Foyer Carrefour - 6 rue Marchant - 57000 Metz Phone: +33 (0)3 87 75 07 26
- Auberge de jeunesse (youth hostel) - 1 allée de Metz-Plage 57000 Metz - Phone: +33 (0)3 87 50 44 02
- When the weather’s fine: picnic by the lake, at Seille Park, Pas du Loup Park, walk along the banks of the Seille, Fort Queuleu, Régates Garden, around Saulcy Island.

**NEARBY**
- Maison Robert-Schuman
- Laquenexy fruit gardens
- Franco-Prussian War and Annexation Museum in Gravelotte
- Fort Hackenberg
- Buding Mill
- Lake Madine miniature train
- History of the Gorze Area Museum
- Pokeyland
- Walygator

The students and children remain under the responsibility of their teachers and/or supervisors. Discipline must be ensured by the teachers and school staff in charge of supervising them.

**THE FANTASTIC CATHEDRAL** (age 6 and over)
Children will discover the story of Pierre Perrat who, it is said, signed a pact with the devil.
And the story of Graoully, the dragon who terrorised the city... as beneath these age-old vaults tales of ancient times are lurking...

**THE STATION’S SYMBOLIC BESTIARY** (age 6 and over)
The station’s sculptures feature the most diverse subjects. Children will explore the portraits and humorous scenes that appear on the station’s façades.

**THE PORTE DES ALLEMANDS STORY TOLD FOR CHILDREN** (6 years and over)
This veritable fortress-gateway with battlements, towers and machicolations, is a symbol of the medieval ramparts around the town which originally had 58 towers and 18 gates. Some walls are three and a half metres thick! To understand the art of military architecture...

**THE CATHEDRAL BUILDERS** (8 years and over)
How were the men in the Middle Ages able to build edifices as vast as these? How long did it take to build a cathedral? What kinds of craftsmen worked on these buildings? And using what tools and knowledge? Even today, their know-how inspires our respect.

**RATES FOR 45-MIN TOURS:**
€54 IN FRENCH; €64 IN OTHER LANGUAGES.

**NB:** A more detailed brochure is available on request.
INTRODUCTION TO CULTURE TOURS
1hr (particularly well-suited for school audiences)

METZ IN MEDIEVAL TIMES (age 8 and over)
From Metz Cathedral to the arcades of Place Saint-Louis, exploring the narrow winding streets of Sainte-Croix hill, the guide conjures up the medieval era and its fascinating characters.

TALES AND LEGENDS OF LORRAINE (6 years and over)
From the cathedral to Place Saint-Louis, and going along the banks of the Moselle, children will discover the tales and legends of Metz born from medieval imagination and strange events in our city’s history.

THE AQUATIC BESTIARY (age 6 and over)
From Moreau bridge to the fountains on the Esplanade, children will discover the legends of the banks of the Moselle and the aquatic bestiary of the Esplanade’s fountains inhabited by strange animals, water sprites, extraordinary frogs celebrating the world of metamorphosis from the Fairy Tales of the Brothers Grimm.

MONSTERS, GARGOYLES & CO! (age 6 and over)
Exploring the town at a devilish rhythm, set out to meet fabulous monsters, witches and other Chimaera. Come with your family - kids and adults alike - to share in our legends and fantastic stories.

BOTANICAL GARDEN (age 6 and over)
Duck ponds, rose garden, miniature train, playground… everybody’s familiar with them… and kids love them! But what do you know about the ginkgo tree, the katsura, the giant sequoia? For anyone who’s a bit curious, the greenhouses are full of surprises with succulents and carnivorous plants...

IN GRAOUULLY’S FOOTSTEPS (age 6 and over)
Metz’s famous dragon, Graouully, had set up its den in the entrails of an amphitheatre where they put on blood-curdling shows whose cruelty rivalled that of the monster. This tour will allow children to discover a world populated by extraordinary creatures and haunted by ancestral beliefs...

IMPERIAL QUARTER (age 10 and over)
The new town that sprang from the earth during the German Annexation.
The railway station, built in the centre of this exceptional urban ensemble, symbolises the omnipotence of the German Empire at the beginning of the 20th century.

ANCIENT METZ (age 10 and over)
The Roman period left a lasting impression on our town: from the layout of the roads to their names, and from reality to legend, several remains from ancient Divodurum Mediomatricorum are still visible today.

INTRODUCTION TO CULTURE TOURS

MONSTERS, GARGOYLES & CO! (age 6 and over)

BOTANICAL GARDEN (age 6 and over)

IN GRAOUULLY’S FOOTSTEPS (age 6 and over)

IMPERIAL QUARTER (age 10 and over)

ANCIENT METZ (age 10 and over)
METZ MÉTROPOLE:
ANOTHER WAY OF VISITING

SMALL GROUPS, INCENTIVE & TEAM BUILDING

BY BIKE
Set out to explore the town of Metz differently...
Groups of up to 10 people.
Find out more from our Reception Service.

ON THE MINIATURE TRAIN

Miniature train from April to October.
1-hour round-trip with recorded commentary (FR, GB, D, NL, I, E).
Departing from Place d’Armes. Find out more from our Reception Service.

BOAT TRIPS
Discover Metz, its surroundings and its history on a solar-powered boat trip on board the Solis (capacity: 11 passengers), Bandiera (de luxe boat) or solar electronic boat GD Vacances (covered boat, capacity: 28 persons). Departure from lakeside or town centre.

GD Vacances
6 rue Coislin
57070 Metz
Town centre jetty
Phone: +33 (0)3 87 00 44 60
bateaux-gd-vacances.com

SOLIS Mettensis
Quai des Régates (lake)
Phone: +33 (0)7 71 75 72 94
metz-bateau-solaire.com

Le Bandiera
Quai des Régates (lake)
Phone: +33 (0)7 71 75 72 94
metz-bateau-prestige.com

DISCOVERY CITY QUIZ
An original and interactive way to explore Metz based on observation, deduction, exchanges with the locals, unaccompanied, or with family, friends or colleagues...
€3.50

Benefit from an exceptional service with LE MET’
METTIS DÉCOUVERTE will allow you to stand out from the crowd by inviting your customers and partners to share a convivial and original moment, thanks to a guided tour of the town on a privatised METTIS bus with on-board catering service.
To find out more:
mettisdécouverte.wordpress.com
contacttelemet.fr
The client must arrive at the stated place, on the day and at the times stated in CLAUSE 5: ARRIVAL

Once the balance has been paid, Agence Inspire Metz will send the client a CLAUSE 4: VOUCHER the totality of the payment will be payable at the time of booking.

In the case of a no-show or cancellation by the day before the tour, 100% of the tour and with no information provided by the customer, will be cancelled without prior notice.

All bookings for miniature sightseeing train tours not paid for by the day before the date the service will be provided, to Agence Inspire Metz by the deadline stated in the contract.

- Bookings for tours on the miniature sightseeing train: payment will be made no later than 10 days before the date of the tour, to Agence Inspire Metz who will have produced the final invoice. Once the balance has been paid, Agence Inspire Metz will provide the client with the voucher to be given to service providers. 
- Services without accommodation: the balance will be paid no later than 10 days before the date the service will be provided, to Agence Inspire Metz who will have produced the final invoice. Once the balance has been paid, Agence Inspire Metz will provide the client with the voucher to be given to service providers.
- “Fairweather” guided tours: payment will be made no later than 10 days before the date of the tour, to Agence Inspire Metz who will have produced the invoice. All bookings for “fairweather” guided tours not paid for by the day before the tour and with no information provided by the customer, will be cancelled without prior notice.

All bookings for miniature sightseeing train tours not paid for by the day before the date the tour, and with no information provided by the customer, will be cancelled without prior notice.

Once the balance has been paid, Agence Inspire Metz will send the client a voucher to be handed to the driver of the miniature train on arrival.

In the case of a no-show or cancellation by the day before the tour, 100% of the fee will be charged.

- Bookings for tours on the miniature sightseeing train: payment will be made no later than 10 days before the date of the tour, to Agence Inspire Metz who will have produced the invoice.
- Bookings for tours on the miniature sightseeing train not paid for by the day before the tour and with no information provided by the customer, will be cancelled without prior notice.

Once the balance has been paid, Agence Inspire Metz will send the client a voucher to be handed to the driver of the miniature train on arrival.

In the case of a no-show or cancellation by the day before the tour, 100% of the fee will be charged.

3.3 Late bookings

In the case of late bookings made less than 30 days before the services start date, the totality of the payment will be payable at the time of booking.

CLAUSE 4: VOUCHER

Once the balance has been paid, Agence Inspire Metz will send the client a voucher to be handed to the service provider on arrival.

CLAUSE 5: ARRIVAL

The client must arrive at the stated place, on the day and at the times stated in the contract. If the client is unable to do so or will arrive late, the client agrees to notify Agence Inspire Metz.

CLAUSE 6: MODIFICATION OF A SUBSTANTIAL ELEMENT OF THE CONTRACT

6.1 Changes by the client:

The contract is for a precise number of persons. If this number changes, Agence Inspire Metz reserves the right to amend or terminate the contract. The client cannot change the details of their stay without the agreement of Agence Inspire Metz. All services will be invoiced for the number of participants stated by the client. Any withdrawal occurring up to 7 clear days before the date of commencement of the service will be taken into account. After this time, withdrawals will not be taken into account. For changes made more than 30 days before the start date, a charge of 6.8% per package will be made, and for changes notified less than 30 days before the start date, a charge of €15 per package will be made subject to the agreement of the service provider.

6.2 Changes by Agence Inspire Metz:

If before the planned start date for the services Agence Inspire Metz is obliged to modify one of the essential elements of the contract, the client may, without prejudice to any claim for compensation for damage or loss suffered, and having been informed by Agence Inspire Metz, at its own discretion, either - terminate their contract and receive an immediate refund of the sums paid, without penalty, or - agree to the change or substitution in the services offered by Agence Inspire Metz; in this case, an amendment to the contract setting out the changes made will be signed by both parties.

If a substitute service is less expensive than the service booked, the overpayment will be returned to the client before the start of the services.

CLAUSE 7: MODIFICATION OF A SUBSTANTIAL ELEMENT OF THE CONTRACT

7.1 Waiver

If the suppliers are unable to provide the contracted services due to force majeure or other factors, the client will receive a full refund of the amount paid and will in addition receive compensation at least equal to the penalty the client would have paid if Agence Inspire Metz, without prejudice to any claim for compensation for loss or damage suffered, had offered replacement services, without any additional charge to the client. If the service accepted by the client is less expensive, Agence Inspire Metz will refund the price difference.

If Agence Inspire Metz is unable to offer replacement services or if these are rejected by the client, Agence Inspire Metz will reimburse the client for the portion of the services not provided from the total price of the provision.

CLAUSE 8: CONTRACT CANCELLATION

8.1 By the client:

Cancellations must be notified by registered letter to Agence Inspire Metz. If the contract is cancelled by the client, the sum refunded by Agence Inspire Metz, excluding administrative costs (if these have been paid at the time of booking) will be as follows:

- cancellation more than 30 days before the start of the services: 10% of the fees will be retained; 
- cancellation between the 30th and the 21st day inclusive before the start of the services: 25% of the price of the booking will be retained; 
- cancellation between the 20th and the 8th day inclusive before the start of the services: 50% of the price of the booking will be retained; 
- cancellation between the 7th and the 2nd day inclusive before the start of the services: 75% of the price of the booking will be retained; 
- cancellation less than two days before the start of the services: the whole amount of the pro forma invoice will be charged in the event of a no-show by the client, no refund will be made.

8.2 By Agence Inspire Metz:

If Agence Inspire Metz cancels the services before they commence, it must notify the client by all appropriate means. Without prejudice to any claim for compensation for loss or damage suffered, the client will receive a full refund of the amount paid and will in addition receive compensation at least equal to the penalty the client would have paid if it had cancelled the contract on this date.

These arrangements will not apply if an amicable agreement is reached whereby the client accepts a substitute service offered by Agence Inspire Metz.

8.3 Special terms and conditions for the Centre Pompidou-Metz:

- Tickets issued cannot be exchanged or refunded, unless cancelled by the Centre Pompidou-Metz. The fees attached to the issuing of tickets are not refundable.
- Tickets for booking a facilitator at the Centre Pompidou-Metz for guided tours must be issued no later than 60 days prior to the visit. These tickets cannot be changed or refunded.

CLAUSE 9: DELAY

For bookings including a guided tour, the guide will wait for the client for a maximum of one hour and the tour will be shortened by the time equivalent to the delay. However, if the group extends the tour - with the agreement of the guide and according to their availability - beyond the time initially fixed, an additional charge will be systematically added for the extra time.

After waiting for one hour and if the guide has not heard from the group, their availability will end and the whole of the tour must be paid for.

INSPIRE METZ - 2 place d'Armes J.F Blondel - CS80367 - 57007 Metz Cedex 1. Tel: 00.33. (0)3 87 39 01.02 – Fax: 00.33. (0)3 87 36 59.43   Email: reservation@inspire-metz.com.

Booking conditions

- Package with accommodation: the booking becomes firm when a down payment of 30% of the total price and a copy of the contract signed and marked “Bon pour Accord” (Agreed) by the client have been returned to Agence Inspire Metz by the deadline stated in the contract.
- In the case of “METZ EXTRIM” Individual Packages and for late bookings, payment of the full amount will be required.
- Services without accommodation: the booking becomes firm once a down payment of 10% of the total price and a copy of the contract signed and marked “Bon pour Accord” (Agreed) by the client have been returned to Agence Inspire Metz.

Payment of the balance

- Package with accommodation: the balance will be paid no later than 10 days before the date of the service will be provided, to Agence Inspire Metz who will have produced the final invoice. Once the balance has been paid, Agence Inspire Metz will provide the client with the voucher to be given to service providers. 
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8.1 By the client:

Cancellations must be notified by registered letter to Agence Inspire Metz. If the contract is cancelled by the client, the sum refunded by Agence Inspire Metz, excluding administrative costs (if these have been paid at the time of booking) will be as follows:

- cancellation more than 30 days before the start of the services: 10% of the fees will be retained; 
- cancellation between the 30th and the 21st day inclusive before the start of the services: 25% of the price of the booking will be retained; 
- cancellation between the 20th and the 8th day inclusive before the start of the services: 50% of the price of the booking will be retained; 
- cancellation between the 7th and the 2nd day inclusive before the start of the services: 75% of the price of the booking will be retained; 
- cancellation less than two days before the start of the services: the whole amount of the pro forma invoice will be charged in the event of a no-show by the client, no refund will be made.

8.2 By Agence Inspire Metz:

If Agence Inspire Metz cancels the services before they commence, it must notify the client by all appropriate means. Without prejudice to any claim for compensation for loss or damage suffered, the client will receive a full refund of the amount paid and will in addition receive compensation at least equal to the penalty the client would have paid if it had cancelled the contract on this date.

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After waiting for one hour and if the guide has not heard from the group, their availability will end and the whole of the tour must be paid for.
CLAUSE 10: CHARGES AND PAYMENT METHODS

- The charges of Agence Inspire Metz include VAT at the rate applicable at the time of the booking. Group rates are available on request and a quote will be given setting out the special conditions of sale. Charges and services may change as a result of fluctuating economic conditions.
- Payment methods:
  - in cash;
  - by bank cheque (cheques must be crossed) made out to Agence Inspire Metz;
  - by Chèques Vacances holiday vouchers;
  - by bank card (in person or remotely);
  - by bank transfer;
  - order forms accepted for schools and French administrative bodies.
- Bank charges associated with the payment of invoices and down payments are the responsibility of the client.

CLAUSE 11: INTERRUPTION OF THE SERVICES

If the services are interrupted by the client, no refund will be made.

CLAUSE 12: INSURANCE

Clients will be responsible for all loss or damage resulting from their acts. Clients are advised to take out civil liability insurance.

CLAUSE 13: HOTELS

- Prices include payment for the room and breakfast, or half-board, or full board. Unless otherwise stated, they do not include drinks with meals, or extras.
- Where a single client occupies a room intended for two people, a single-person supplement will be charged. - The client will pay the local tourist tax directly to the hotel.

CLAUSE 14: OTHER SERVICES

The terms and conditions relating to other bookings will be sent by Agence Inspire Metz with the offer and description of the service provision. An insufficient number of participants may be valid grounds for cancelling certain types of provision. In this case, Agence Inspire Metz will return all sums paid. This case will not apply within 21 days of the start date for the services.

CLAUSE 15: DISPUTES

Any complaint relating to a service must be submitted to Agence Inspire Metz by letter within 3 days following the start of the service. Any disputes regarding the application of these general terms and conditions will come under the competent jurisdictions:
- Agence Inspire Metz holds professional liability insurance. Policy No 1013341610. Axa Christian BRET, General Agent, 34 avenue André-Malraux, 57000 METZ and a financial guarantee of €30,000 from GROUPAMA ASSURANCE-CREDIT & CAUTION, 8-10 rue d’Astorg, 75008 Paris, France.
- Fixed compensation for recovery costs: any debtors who pay a bill after the payment period has expired must pay their creditor a fixed amount in compensation for recovery costs. This compensation reserved for transactions under the Commercial Code is fixed at €40 (compensation not subject to VAT).

CLAUSE 16: PROTECTION OF PERSONAL DATA

Data of a personal nature, communicated by clients, are processed by Agence Inspire Metz’s Reception Service responsible for processing, to allow it to organise the guided tours, half-days and packages with or without accommodation.

- Clients, suppliers of the services purchased.
- Inspire Metz’s Reception Service responsible for processing, to allow it to organise the guided tours, half-days and packages with or without accommodation.
- The data collected will not be transmitted to any third-party outside of the suppliers of the services purchased.
- In accordance with the “data and freedom” law of 6 January 1978 amended on 7 October 2016 and the General Data Protection Regulation of 25 May 2018, - In accordance with the “data and freedom” law of 6 January 1978 amended on 7 October 2016 and the General Data Protection Regulation of 25 May 2018, - In accordance with the “data and freedom” law of 6 January 1978 amended on 7 October 2016 and the General Data Protection Regulation of 25 May 2018, - The data collected will not be transmitted to any third-party outside of the suppliers of the services purchased.
- In accordance with the “data and freedom” law of 6 January 1978 amended on 7 October 2016 and the General Data Protection Regulation of 25 May 2018, - The client has the right of access, correction, objection, restriction of processing, erasure and portability of their personal data that they have supplied to Agence Inspire Metz. If clients wish to exercise their rights, they should send a request giving their name, address and attaching a copy of their identity document (front and back) by email reservations@inspire-metz.com or by post to the following address: Agence Inspire Metz - Traitement des DCP - 2 place d’Armes 3-F Blondel CS 80367 Metz cedex 1.

Last updated on: 18 September 2019.
These terms and conditions are subject to changes in legislation.
Please refer to the website www.tourisme-metz.com/fr/forfaits-courts-sejours-pour-groupes.html or call us on +33 (0)3 87 39 01 02.

INFORMATION FORM FOR CONTRACTS

The combination of travel services offered is a package within the meaning of European Directive (EU) 2015/2302 and article L.211 of the Tourism Code. You will therefore benefit from all the rights granted by the European Union with regard to packages, as transposed into the Tourism Code. Agence Inspire Metz will be entirely responsible for the correct provision of the whole package.

In addition, as required by law, Agence Inspire Metz has protection in order to refund your payments and, if transport is included in the package, to repatriate you if it becomes insolvent.

Essential rights provided for by EU Directive 2015/2302 transposed into the Tourism Code:

1. Travellers will receive all essential information on the package before signing the travel package contract.
2. The organiser and the retailer will be responsible for the satisfactory performance of all travel services included in the contract.
3. Travellers will receive an emergency telephone number or the details of a point of contact for contacting the organiser or retailer.
4. Travellers can transfer their package to another person, giving reasonable notice and paying any applicable additional charges.
5. The package price may only increase if specific costs increase (e.g. fuel costs) and if this possibility is explicitly mentioned in the contract, and cannot in any case be altered less than twenty days before the start of the package. If the price increase is more than 6% of the package price, the traveller may cancel the contract if the organiser reserves the right to increase the price, the traveller is entitled to a price reduction if the corresponding costs are reduced.
6. Travellers may cancel the contract without paying any cancellation fees and be refunded in full for payments made if one of the essential elements of the package, other than price, is significantly changed. If, before the start of the package, the professional responsible for the package cancels it, travellers may obtain a refund and, where applicable, compensation.
7. Travellers may cancel the contract without the payment of a cancellation fee before the start of the package in exceptional circumstances, for example if there are serious security problems at the destination location which are likely to affect the package.
8. In addition, travellers may, at any time before the start of the package, cancel the contract, paying the appropriate and justifiable cancellation fee.
9. If, after the start of the package, important elements of the package cannot be provided as planned, other appropriate provisions must be offered to travellers, without any price supplement. Travellers may cancel the contract without the payment of a cancellation fee if the services are not performed in accordance with the contract, if this causes significant disruption to the provision of the package and if the organiser does not remedy the problem.
10. Travellers are also entitled to a price reduction and/or compensation if the travel services are poorly provided or not provided at all.
11. The organiser or retailer must provide assistance if the traveller is in difficulty.

If the organiser or retailer becomes insolvent, the sums paid will be refunded. If the organiser or retailer becomes insolvent after the start of the package and if transport is included in the package, the repatriation of travellers is guaranteed. Agence Inspire Metz holds protection against insolvency (financial guarantee) with GROUPAMA ASSURANCE-CREDIT & CAUTION, for a sum of €30,000. Travellers may contact this organisation if they are refused services due to the insolvent of Agence Inspire Metz by post: 8-10 rue d’Astorg, 75008 Paris, France; by telephone on 00 33 (0) 49 31 31 31; by completing a contact form from the following link: https://www.groupama.fr/envoyer-un-message-a-un-conseiller-particuliers.html.

Website on which Directive (EU) 2015/2302 transposed into national law can be consulted: https://www.legifrance.gouv.fr/eli/interact/2018/5/1/FCC0180883A/jo/texte

Last updated on: 18 September 2019.