


# Tourism and disability Guide

## Discover the city of Metz

### **A. Accessible tours, facilities and services at tourist places**

#### **1. Saint Etienne's Cathedral**

Free entry.

 The main entrance gives level access to the nave. The transept is accessed by a wooden access ramp with a slope of more than 10% without a railing. Help may be required to pass this ramp.

Nearest accessible car parks: outdoor parking spaces at the covered market and the cathedral; paid underground car park at the Saint-Jacques shopping centre.

#### **2. Centre Pompidou-Metz**



Accessible entrance on ground floor.

The studio, the auditorium, the large nave, the café and the gardens are located on the ground floor and are accessible on one level. Two panoramic lifts serve the accessible exhibition galleries.

Accessible toilets mobility at all levels of the building.

Wheelchairs are available to the public.

Accessible book and gift shop on the ground floor.

Some shelves are high. Help may be required.



The counters, the auditorium and the design studio are fitted with a magnetic loop.

Free admission, on presentation of appropriate proof, for disabled visitors and their companion.

Closest accessible paid car park: Pompidou-Metz Station / Centre

Closest free accessible parking: outdoor car park along Les Arènes sports centre, avenue Louis le Débonnaire.

## **1. The Cour d'Or Museum - Eurométropole de Metz**



Most of the museum's collections are accessible.

For your comfort, we invite you to signal your visit on 33(0)3 87 20 13 20.

Free entrance through the main door, then take the lift.

Nearest accessible car parks: outdoor parking spaces in rue du Chanoine Collin, paid underground car park at the Saint-Jacques Shopping Centre.

## **3. Discover Medieval Metz**



Accessibility info: steep slopes and paved streets. Tours can be done with assistance for people with reduced mobility.

Places open to the public and accessible:

### **Covered market:**


Entrance with a single-level access at the central part of the building.


### **Hotel Saint-Livier (FRAC Lorraine):**


Access to the entrance through a paved courtyard.

A few steps at the main entrance.

Bell at the gate to ask for help.

-  Facilities for people with reduced mobility:
- A secondary entrance, can be opened by reception staff to provide access to the building.
  - Access to the 1st floor by lift.
  - Access the 2nd floor with a freight elevator.

-  Facilities for people with visual disabilities:
- Pod tactile bands.
  - Table lamps with magnifying glasses
  - Reading machines and headphones.


-  Facilities for people with hearing disabilities:
- Reception and visits in French Sign Language (Contact the FRAC to find out the programme).
  - Induction loop to follow the films and projections.

Please note: there is no car park in close proximity to the FRAC. The route passes by the Saint Croix hill and requires human assistance for people with reduced mobility who do not use electric wheelchairs.


### **Récollets cloister:**

The entrance to the cloister's garden is accessible on the same level. Access to the municipal archives by a low percentage ramp, followed by a small gravel passage. The reading room is accessible on the same level and has accessible toilets.

### **Saint Maximin's Church:**

-  To enter the church an attendant may be required to open de doors. An access ramp allows access to the choir from where you can observe Jean Cocteau's stained-glass windows.


### **The Porte des Allemands:**

-  A smooth paved passage allowing access to part of the courtyard. An accessible belvedere, at the back of the Porte des Allemands, offers a view of the Seille River and the ramparts. The access path to the belvedere includes a paved passage.

Access to the toilets (1st floor) and the terrace (2nd floor) by lift  
When you leave the lift, on each floor, the doors are heavy and opening them may require the assistance of an attendant or from reception staff.

## 5. A walk through the centuries

Accessibility info: circuit with a few steep slopes (access to the lake and Arsenal / Esplanade / Saint-Pierre-aux-Nonnains / Chapelle des Templiers from Poincaré Boulevard).


 This circuit is accessible to people in electric wheelchairs and with assistance, for people in manual wheelchairs and people who have difficulty walking.

Accessible places open to the public:

**Saint-Pierre-aux-Nonnains** (exhibition hall):

 Access to Saint-Pierre-aux-Nonnains requires assistance.  
Main entrance with a one-level access.


**Knights Templar's chapel** (exhibition room):

 Access to the Chapel requires human assistance.  
Entrance via a ramp.

## 6. Imperial Quarter

Accessibility info: easily accessible to people with reduced mobility and with assistance, for people in manual wheelchairs and people who have difficulty walking.

**SNCF railway station:**

 Level access from Place du Général de Gaulle.  
Access via steep slope next to the Campanile Hotel and in front of the Robert Schuman Congress Centre.

## Centre Pompidou-Metz:



Accessible entrance on ground level.

The studio, the auditorium, the large nave, the café and the gardens are located on the ground floor and are accessible on one level.

Two panoramic lifts serve the exhibition galleries.

Accessible toilets mobility at all levels of the building.

Wheelchairs are available to the public.

## Jean-Marie Pelt Gardens - Parc de la Seille:



Accessible Park.

Easy access from rue Louis le Débonnaire, near sports hall Les Arènes.

Some fairly steep slopes can be bypassed via other paths.

## B. Visits

### 1. Guided tours for individuals

City tour (French-language) and audio-guided visits:

Tours can be done with assistance.

### 2. Guided tours for groups

Guided tours "Metz en panoramique" (Saint Etienne's Cathedral and city tour), "Saint-Etienne Cathedral", "Musée de la Cour d'Or" and "Metz Impériale" tours can be adapted to customers with specific needs (adapted tours and commentary).

### 3. On the miniature train

The miniature train is accessible.

For your comfort, we invite you to signal your visit.

Le P'tit Train by Schidler

Tel/ + 33 (0)3 87 78 57 57

Email: [mail@lepetittraindemetz.com](mailto:mail@lepetittraindemetz.com)

Web: <http://lepetittraindemetz.com>

#### 4. Boat trips



The GD Vacances boats offer boat trips on the Moselle River.  
Access to the boat via a ramp.  
For your comfort, we invite you to signal your visit.

Boats GD Vacances

Tel: +33 (0)3 87 00 44 68

Web: [la-compagnie-des-bateaux-de-metz.com](http://la-compagnie-des-bateaux-de-metz.com)

### **CONTACT**

#### **Inspire Metz Agency - Tourist Office**

2, place d'Armes J.F Blondel - CS 80367 - 57007 Metz Cedex 1

Tél: +33 (0)3 87 39 00 00 - Fax: +33 (0)3 87 36 59 43

E-mail: [tourisme@inspire-metz.com](mailto:tourisme@inspire-metz.com)

Web: <http://www.tourisme-metz.com>

### **OPEN TO THE PUBLIC:**

#### **From January to March and in October:**

Monday - Saturday: 10am - 6pm

Sundays and public holidays: 10am - 4pm

#### **From April to September and during the Christmas Market:**

Monday - Saturday: 9:30am – 6:30pm

Sundays and public holidays: 10am - 4pm

**Closed on 1st January and 25th December**