



## Tourism and Disability Guide

### Car parks - City transport - Travel

#### **A. Car parks: spaces reserved for people with reduced mobility**

##### **Q-Park Metz Coislin outdoor car park**

7 rue Coislin - 57000 METZ

Tel: +33 (0)3 87 36 99 24

##### **St-Jacques underground car park**

Centre St-Jacques - 57000 METZ

Tel: +33 (0)3 87 75 20 24

##### **Cathédrale underground car park**

Rue d'Estrées - 57000 METZ

Tel: +33 (0)3 87 74 49 07

##### **Théâtre underground car park**

###### **3 spaces**

5 Place de la Comédie - 57000 METZ

Tel: +33 (0)3 87 30 44 56

##### **République underground car park**

###### **30 spaces**

Avenue Ney - 57000 METZ

Tel: +33 (0)3 87 37 77 90

##### **Maud'huy underground car park**

###### **8 spaces**

Rue Verlaine - 57000 METZ

Tel: +33 (0)3 87 38 77 03

**MUSE underground car park**

Rue Jean Laurain - 57000 METZ

Tel: +33 (0)3 72 39 55 70

**De Gaulle underground car park****8 spaces**

Rue Gambetta (place du Général de Gaulle) - 57000 METZ

Tel: +33 (0)3 87 66 85 93

**Lafayette (TGV train station) covered car park**

Rue Lafayette (Place du Général de Gaulle) - 57000 METZ

Tel: +33 (0)3 87 38 95 23

**TGV Train Station car park (water tower)**

2 passage de l'Amphithéâtre - 57000 METZ

**Mazelle covered car park**

Boulevard André Maginot / Place Mazelle - 57000 METZ

Tel: +33 (0)3 87 17 07 50

**TGV Train station / Centre Pompidou - Metz covered car park****18 spaces**

Rue aux Arènes / Avenue de l'Amphithéâtre - 57000 METZ

Tel: +33 (0)3 87 32 20 01

**On-street parking:**

500 spaces reserved for people with reduced mobility.

Note: a European parking card must be clearly visible in the front window of the car. These reserved spaces are free of charge.

12 hours parking time maximum.

Please note: car parks with entry and exit terminals are subject to a charge.

Find reserved spaces on the website: <http://geo.metzmetropole.fr>.



## **B. Rent a vehicle with or without driver**

### **Liaisons directes**

7 rue de Méric 57050 Metz

Tel: +33 (0)3 87 62 93 18

Web: <http://www.liaisonsdirectes.com>

### **Handi Auto Adapt**

ZAC Euromoselle Sud

Rue du Champ aux Oeufs - 57280 Fèves-Semécourt

Tel: +33 (0)3 87 77 08 00 - Fax: +33 (0)3 87 30 60 44

Web: <http://www.handiauto.com>

### **Diapason Transport**

70 rue Général Metman – 57000 Marly

Tel: 03 87 15 39 02 – Fax: +33 (0)3 87 18 51 05

Web: <http://www.diapason-transports.com>

### **LORRAM**

53 rue de la Chapelle – 57000 Metz

Tel: 07 68 36 42 48 or 06 95 46 56 44

Web: <http://www.lorram.fr>

### **Wheeliz**

48, rue René Clair - 75018 Paris

Tel: 01 79 72 80 22

Web: <https://www.wheeliz.com>



## **C. City Transport - Intercity transport**

### **Bus and Mettis network in the city and the Metz urban area**

People with reduced mobility can use certain bus lines.

Buses equipped with an access ramp for people in wheelchairs are marked with a pictogram.

A push button located at the middle door lets the bus driver know that he must deploy the access ramp.

Inside, a "stop requested" button, located at the reserved space, lets the driver know that he must deploy the ramp at the next stop.

Buses can only accommodate one wheelchair user at a time.

Please consult the timetable of the line on the Internet. Accessible stops are identified by a pictogram .

**For more information:**

Web: <https://lemet.fr/en/>

Tel: 0 800 00 29 38

## **D. Individual Transport**

*Please, specify your handicap and any needs when ordering.*

### **Taxis of Metz**

Tel: +33 (0)3 87 56 91 92

Web: <http://www.taximetz.com>

### **Diapason Transport**

70 rue Général Metman – 57000 Metz

Tel: 03 87 15 39 02 – Fax: +33 (0)3 87 18 51 05

Web: <http://www.diapason-transports.com>

### **LORRAM**

53 rue de la Chapelle – 57000 Metz

Tel: 07 68 36 42 48 or 06 95 46 56 44

Web: <http://www.lorram.fr>

## **E. TGV train station, Metz**



The "departure" and "arrival" entrances provide level access to the station hall. The platforms can be accessed by a lift or by freight elevators that must be used with the assistance of SNCF staff.

Equipment:

- Adapted parking spaces
- Wheelchair lifts
- Elevators

- Wheelchairs
- Fitted counters
- Counter equipped with a magnetic loop
- Help Desk

For more information and to book a ticket:

Web (English-language version): <https://www.sncf-connect.com/en-en>



## **F. Air transport - Airport shuttles**



### **1. Airports**



#### **Lorraine Airport**



Equipment:

- Ground floor entrance
- Lift to access the other levels
- Accessible toilets on the ground floor of the central building
- Reserved parking spaces in the car park

Lorraine Airport

Route de Vigny - 57420 Goin

Tel: +33 (0)3 87 56 70 00

Web: <https://lorraineaeroport.com/>

#### **Luxembourg-Findel airport**

Equipment:

- Reserved parking spaces in all car parks
- Short distance between the terminal entrance and the boarding gates
- Lifts and escalators
- Accessible toilets
- Boarding and disembarkation assistance
- Arrival and departure baggage assistance

Web (English-language version): [https://www.lux-](https://www.lux-airport.lu/passengers-visitors/plan-your-trip/passengers-with-)

[airport.lu/passengers-visitors/plan-your-trip/passengers-with-](https://www.lux-airport.lu/passengers-visitors/plan-your-trip/passengers-with-)

## **reduced-mobility/**

### **Sarrebrück-Ensheim Airport**

Equipment:

- Reserved parking spaces in all car parks
- 4 reserved parking spaces giving direct access to the terminal
- Lifts
- Access ramps
- Accessible toilets
- Boarding and disembarkation assistance

Web (English-language version): **<https://www.flughafen-saarbruecken.de/index.php?id=537&L=1>**

### **Frankfurt-Hahn airport**

Equipment:

- Ground floor entrance
- Lift to access to shops and restaurants
- Accessible toilets
- Reserved spaces in car park P1, in front of the terminal

Web (English-language version): **[http://www.hahn-airport.de/default.aspx?menu=passangers\\_restricted&cc=en](http://www.hahn-airport.de/default.aspx?menu=passangers_restricted&cc=en)**

## **2. Airport shuttles**

*Booking in advance is required.*

*Please, specify your handicap and any needs when reserving.*

### **REGION LORRAINE**

Shuttles between Lorraine airport and the city of Metz can be accessible to people with reduced mobility.

Booking 24 hours in advance is required.

Tel: 00 33 (0)6 88 31 47 38

### **LIAISONS DIRECTES**

7 rue de Méric - 57050 Metz

Tel: +33 (0)3 87 62 93 18

Web: **<http://www.liaisonsdirectes.com>**

## **DIAPASON TRANSPORT**

70 rue Général Metman – 57000 Metz

Tel: 03 87 15 39 02 – Fax: +33 (0)3 87 18 51 05

Web: <http://www.diapason-transports.com>

## **LORRAM**

53 rue de la Chapelle – 57000 Metz

Tel: 07 68 36 42 48 or 06 95 46 56 44

Web: <http://www.lorram.fr>

## **TAXIS OF METZ**

Tel: +33 (0)3 87 56 91 92

Web: <http://www.taximetz.com>

## **CONTACT**

### **Inspire Metz Agency - Tourist Office**

2, place d'Armes J.F Blondel - CS 80367 - 57007 Metz Cedex 1

Tel: +33 (0)3 87 39 00 00 - Fax: +33 (0)3 87 36 59 43

E-mail: [tourisme@inspire-metz.com](mailto:tourisme@inspire-metz.com)

Web: <http://www.tourisme-metz.com>

### **OPEN TO THE PUBLIC:**

#### **From January to March and in October:**

Monday - Saturday: 10am - 6pm

Sundays and public holidays: 10am - 4pm

#### **From April to September and during the Christmas Market:**

Monday - Saturday: 9:30am – 6:30pm

Sundays and public holidays: 10am - 4pm

**Closed on 1st January and 25th December**