

STAYS, EXCURSIONS AND TOURS

IN AND AROUND METZ EUROMÉTROPOLE

2024

METZ EUROMÉTROPOLE

YOUR CONTACT Reception Service

Phone: +33 (0)3 87 39 01 02
reservation@inspire-metz.com

KEY FIGURES

230,000
inhabitants
(Metz Eurométropole)

More than
4 million
visitors
to the Centre Pompidou-Metz
since it opened in 2010

**Destination
Innovante
Durable**
certification since 2022

52 sq.m
of green space
for every inhabitant

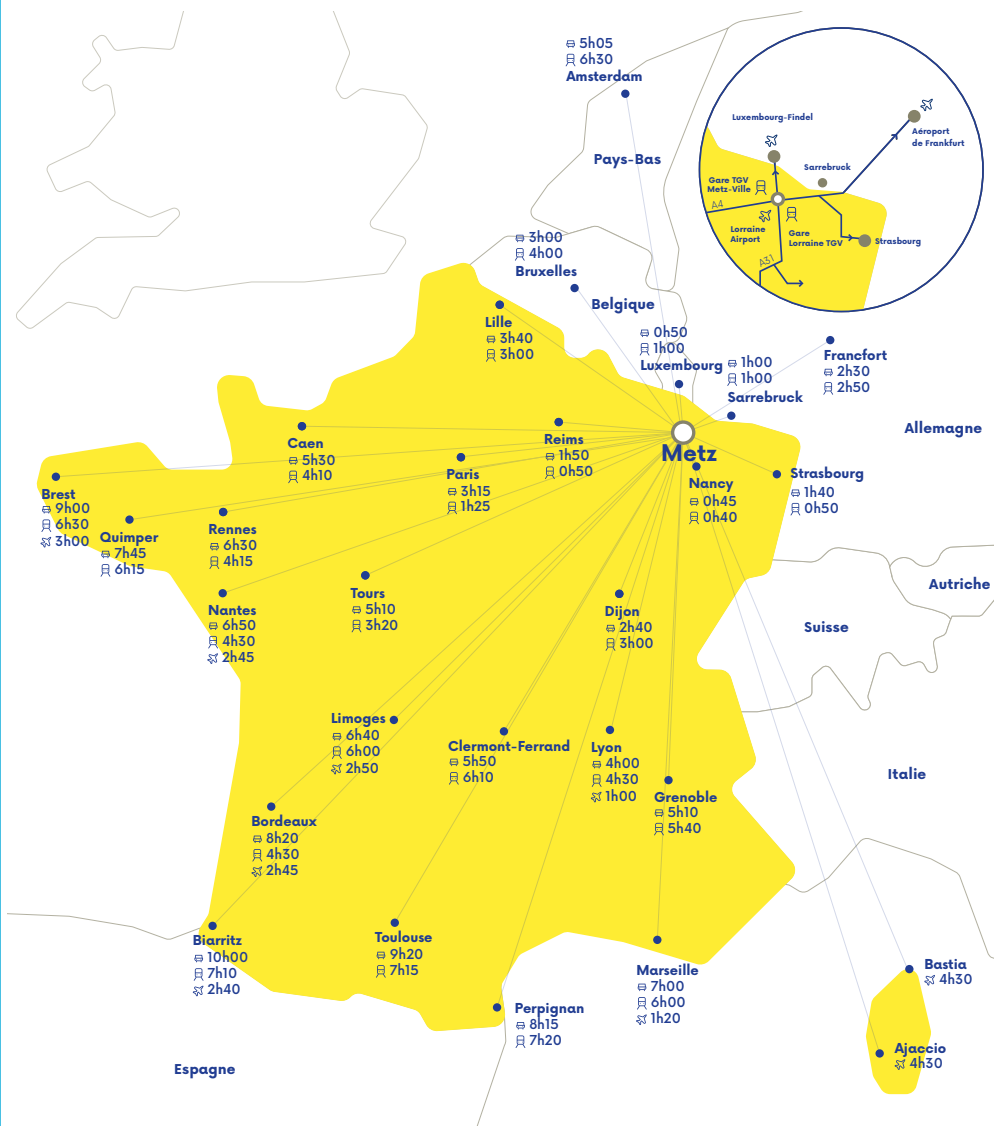
69 km
of cycle paths

3 stars
in the Michelin Green Guide

Metz,
**Unesco
creative town**
in the Music category

ACCESS

Metz is ideally served by motorways (A4 and A31), TGV train services (Metz-Ville and Lorraine TGV Station) and the nearby airports of Metz-Nancy, Luxembourg and Saarbrücken. By TGV, Metz is just 85 minutes from Paris, 71 minutes from Roissy Charles-de-Gaulle, and 50 minutes from Strasbourg.



Sources :
<https://www.sncf-connect.com>
<https://www.viamichelin.fr/web/Itineraires>
<https://www.airfrance.fr>



Metz, a creative and sustainable Eurométropole

Metz, a creative and sustainable European city and metropolitan area, lies at the confluence of the Moselle and Seille Rivers, 85 minutes from Paris by TGV, 50 minutes from Luxembourg and Germany and less than three hours from Brussels. The capital of urban ecology, it offers a constellation of different ways to experience light: shadows, and light reflected on the water, the magical lanterns of the Christmas markets, shining stained glass and Jaumont stone, fireworks that light up the sky, and much more.

► Looking for open spaces and nature? Explore the Mont Saint Quentin, Laquenexy Fruit Gardens, Jean-Marie Pelt Park and the Botanical Gardens, get a breath of fresh air in the city centre gardens, make the most of the bike rides and boat trips... In 2021, Metz ranked as the third greenest city and the best city for walking in France (among cities with more than 100,000 inhabitants).

► Looking for art and architecture ? From Gallo-Roman times to the present day, you'll see the Italian, French and German influences as you wander down the streets and through the squares, a veritable journey to the heart of Europe. Top sights: the Centre Pompidou-Metz contemporary and modern art museum, Saint Étienne's Cathedral, the Cour d'Or Museum - Metz Eurométropole, not to mention the medieval and Renaissance heritage (Sainte-Croix hill and Saint-Louis square), the 18th century squares (the Opera-Theatre is the oldest still operating in France), the fortifications (the

Porte des Allemands is a little fortress), the Imperial Quarter and Metz Railway Station, voted the most beautiful railway station in France three times.

► Prefer a culinary experience? Whether you're a lover of gourmet foods or fine wines, the Tables de Rabelais restaurateurs, food producers and catering professionals offer you the opportunity to discover all the local know-how. Mirabelle plums - celebrated every year at the height of summer - and (AOC) Moselle wines*, whose grape varieties marry perfectly with quiches, pies and hotpots and much more, are emblematic of the area.

► And what about a bucolic escape? Wine-producing villages, fortified churches, forts, castles, the Gallo-Roman aqueduct await you.

Watch this video to find out more about Metz:



Carol and her team are ready to help you create your own tailored programme.

Benefits:

- A single point of contact, available 5 days a week for personalised advice.
- No administrative fees, and quotes and proposals sent within 7 days
- A team of qualified multilingual guides and lecturers who are passionate about their subject

And to save time, e-mail us directly:

reservation@inspire-metz.com

*Alcohol abuse is bad for your health. Drink responsibly.

▼ Centre Pompidou-Metz.



Shigeru Ban Architects Europe et Jean de Gastines Architectes, avec Philip Gumuchdjian pour la conception du projet lauréat du concours / Metz Métropole / Centre Pompidou-Metz / Photo Studio Hussenot.

▼ 2021 Lanterns Walk - Metz
Organised by Moselle Department.



Main events

And whatever the season, Metz - a UNESCO creative town for music - proposes an exceptional cultural programme with concerts at the Cité musicale-Metz, modern and contemporary art exhibitions and performances at the Centre Pompidou-Metz.

You'll find all our offers as well as the events diary at
tourisme-metz.com

Summer: Metz Constellations Festival, Hop Hop Hop Festival, Mirabelle Plum Festival and Montgolfiades Hot Air Balloon Festival

Winter: Christmas and Saint Nicholas Day Markets

COACH PARKING MAP

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Phone: +33 (0)3 87 39 01 02
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Metz city centre



Key

- B** Coach parking
- D** Passenger pick-up/drop-off

See map on
tourisme-metz.com



#1 ART AND ARCHITECTURE



Centre Pompidou - Metz.

- Visit of Saint Étienne's Cathedral and city tour, or tour of the Imperial Quarter.
- Lunch in a traditional restaurant (excluding drinks).
- Guided tour of the Centre Pompidou-Metz including admissions.

Suggestions : tour on the little train, boat trip, stroll around the lake, etc.

The price includes:

- Guided tour of the city;
- Lunch (3-course set menu);
- Guided tour of the Centre Pompidou-Metz (admission included).

1 day starting from 68€/pers

(BASED ON 20 PEOPLE)

#2 GASTRONOMY AND CULTURE



- Guided tour of Saint Étienne's Cathedral and city tour. Lunch in a restaurant (excluding drinks).
- Visit to a winemaker's with a tasting of Moselle wines or visit to the distillery at Vezon.

Suggestions : tour on the little train, boat trip, stroll around the lake, etc.

The price includes:

- Guided tour of the city;
- Lunch at a restaurant (excluding drinks);
- Moselle wine* or Mirabelle brandy tasting.

*Alcohol abuse is bad for your health. Drink responsibly.

1 day starting from 57€/pers

(BASED ON 20 PEOPLE)

#3 A CREATIVE AND SUSTAINABLE SUMMER



Botanical Gardens - Montigny-lès-Metz.

DAY 1

- Guided walk around the must-see sites including Saint Étienne's Cathedral and tour of the city.
- Dinner at a traditional restaurant (3-course set menu, excluding drinks).
- Overnight stay in a mid-range hotel (breakfast included).

DAY 2

- Guided tour of the city's gardens or of the Botanical Gardens.
- Tasting of local produce at the Covered Market.
- Guided tour of the Centre Pompidou-Metz to see the current exhibition (admissions included) **or** tour of the Cour d'Or Museum - Metz Eurométropole.
- Dinner at a traditional restaurant (3-course set menu, excluding drinks).
- Evening stroll through the city according to programme: ("Constellations de Metz" digital art circuit, dancing fountains, etc.).
- Night in a mid-range hotel (breakfast included).

DAY 3

- City tour on the little train, with commentary.
- Dinner at a traditional restaurant (3-course set menu, excluding drinks).
- **Suggestions :** boat trip or a visit to an attraction in the surrounding area such as Robert Schuman's House, the Annexation Museum in Gravelotte or Laquenexy Fruit Gardens.

The price includes:

- Guided tour of the city and guided visit of gardens;
- City tour with commentary on the little train;
- Guided tour of the Centre Pompidou-Metz to see the current exhibition (admissions included) **or** tour of the Cour d'Or Museum - Metz Eurométropole;
- Tasting of local produce at the covered market;
- Dinners (3-course set menu, excluding drinks);
- Lunch on day 3 (excluding drinks);
- Two nights' accommodation based on a double room with breakfast.

3 days / 2 nights starting from 287€/pers

(BASED ON 20 PEOPLE)

PRICES

Not included: transport, drinks (unless otherwise stated), single-room supplement, tourist tax and admission to the museums listed as optional or suggestion.

Prices valid from Monday to Saturday. Prices on request for Sundays and public holidays and hotel upgrades. Tourist tax to be paid on arrival at the hotel.

Tours and packages

#4 CHRISTMAS IN METZ



Saint Etienne's Cathedral - Metz.

DAY 1

- ▶ Guided tour of the top sites or of the Cour d'Or Museum - Metz Eurométropole.
- ▶ Free time to visit the Christmas market.
- ▶ Tasting of a glass of mulled wine* (or Christmas spicy drink) at the Christmas markets.
- ▶ Dinner at a traditional restaurant (3-course set menu, excluding drinks).
- ▶ Overnight stay in a mid-range hotel (breakfast included).

DAY 2

- ▶ Stroll around the Christmas markets.

Suggestions: visit the Centre Pompidou-Metz, little train, Saint-Maximin's church and the Outre-Seille district, Christmas stories and legends tour, etc.

The price includes:

- Guided tour of the city;
- A glass of mulled wine (or a Christmas-spiced hot drink) at the Christmas markets;
- Dinner (3-course set menu, drinks excluding);
- Overnight stay based on a double room with breakfast.

2 days /1 night starting from 105€/pers

(BASED ON 20 PEOPLE)



Cour d'Or Museum - Metz Eurométropole.

#5 ESCAPADE IN THE EUROMÉTROPOLE AND THE "PAYS MESSIN"



Robert Schuman's House - Scy-Chazelles.

DAY 1

- ▶ Panoramic tour of the city or visit to the Cour d'Or Museum - Metz Eurométropole.
- ▶ Lunch at a traditional restaurant (3-course set menu, excluding drinks).
- ▶ Boat trip on the Moselle River.
- ▶ Dinner at a traditional restaurant (3-course set menu, excluding drinks).
- ▶ Overnight stay in a mid-range hotel (breakfast included).

DAY 2

- ▶ Departure on your coach for a tour of the « Pays Messin ».
- ▶ Guided tour of Robert Schuman's House at Scy-Chazelles.
- ▶ Lunch in a country inn (3-course set menu, drinks included).
- ▶ Visit and tasting at a winemaker's or at the "Chez Mélanie" distillery in Vezon*.

Suggestions : visit the Frac contemporary art centre, visit the Centre Pompidou-Metz, tour on the little train, etc.

The price includes:

- Guided tours of the city or the Cour d'Or Museum - Metz Eurométropole;
- Visit and tasting at a winemaker's or a distillery*;
- Day and guided tours in the Metz area;
- Entrance to Robert Schuman's House;
- Lunch and dinner on day 1 (excluding drinks);
- Dinner in a country inn on day 2 (including drinks);
- Overnight stay based on double room with breakfast;
- Boat trip on the Moselle River.

2 days /1 night starting from 235€/pers

(BASED ON 20 PEOPLE)



Port de plaisance - Metz.

*Alcohol abuse is bad for your health. Drink responsibly.

PRICES

Not included: transport, drinks (unless otherwise stated), single-room supplement, tourist tax and admission to the museums listed as optional or suggestion.

Prices valid from Monday to Saturday. Prices on request for Sundays and public holidays and hotel upgrades. Tourist tax to be paid on arrival at the hotel.

METZ EUROMÉTROPOLE AND THE SURROUNDING REGION

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reservation@inspire-metz.com

Tours and packages

#6 IN THE FOOTSTEPS OF HISTORY IN MOSELLE

DAY 1

- ▶ Guided tour of the Imperial Quarter or Outre-Seille district and the medieval town.
- ▶ Dinner at a traditional restaurant (3-course set menu, excluding drinks).
- ▶ Guided tour of the Annexation Museum in Gravelotte or guided tour of Robert Schuman's House and the gardens (admission included).
- ▶ Dinner at a traditional restaurant (3-course set menu, excluding drinks).
- ▶ Overnight stay in a mid-range hotel (breakfast included).



Porte des Allemands - Metz

DAY 2

- ▶ Afternoon: guided tour of the Neufchef iron mines.
- ▶ Lunch at the iron mines restaurant (3-course set menu, including drinks).
- ▶ Guided tour of Fort Hackenberg.

Suggestions: visit to Fort Verno.

The price includes:

- Guided tour of the Imperial Quarter or Outre-Seille (2hrs);
- Guided tour of the Annexation Museum or Robert Schuman's House;
- Guided tour of Fort Hackenberg;
- Guided tour of the Neufchef iron mines;
- Lunch on day 2 at the iron mines restaurant (3-course set menu, including drinks);
- Lunch and dinner on day 1 (3-course set menu, excluding drinks);
- Overnight stay based on double room with breakfast.

2 days / 1 night starting from 209€/pers

(BASED ON 20 PEOPLE)

#7 METZ NANCY DOLCE VITA

DAY 1: METZ

- ▶ Guided tour of Saint Étienne's Cathedral and city tour or guided tour of the Imperial Quarter.
- ▶ Dinner in a traditional restaurant (3-course set menu, drinks included).
- Night in a mid-range hotel (breakfast included).



Le plan d'eau - Metz.

DAY 2: NANCY

- ▶ Guided tour of the Old Town of Nancy or Art Deco architectural tour. Lunch in a traditional restaurant (3-course set menu, drinks included).

The price includes:

- Guided tour of Metz;
- Dinner, including drinks, in Metz;
- Overnight stay in Metz based on a double room with breakfast in a mid-range hotel;
- Guided tour of Nancy;
- Lunch, including drinks, in Nancy.

2 days / 1 night starting from 149€/pers

(BASED ON 20 PEOPLE)

PRICES

Not included: transport, drinks (unless otherwise stated), single-room supplement, tourist tax and admission to the museums listed as optional or suggestion.

Prices valid from Monday to Saturday. Prices on request for Sundays and public holidays and hotel upgrades. Tourist tax to be paid on arrival at the hotel.

#8 DESTINATION METZ, THE EUROPEAN CITY



Cathédrale Saint-Étienne de Metz

DAY 1

- ▶ Guided tour of Saint Étienne's Cathedral and city tour.
- ▶ Lunch at a traditional restaurant (3-course set menu, excluding drinks).
- ▶ Guided tour of the Imperial Quarter or guided tour of the Centre Pompidou-Metz (admission extra).
- ▶ Dinner at a traditional restaurant (3-course set menu, excluding drinks).
- ▶ Overnight stay in a mid-range hotel (breakfast included).

DAY 2

- ▶ Departure in your coach for Luxembourg.
- ▶ Guided tour of Luxembourg City.

Suggestions: visit to the MUDAM contemporary art museum, Cour d'Or Museum - Metz Eurométropole, etc.

The price includes:

- Guided tours of the city;
- Guided tour of the Imperial Quarter or of the Centre Pompidou-Metz (admission not included);
- Guided tour of Luxembourg;
- Lunch and dinner in Metz (3-course set menu, excluding drinks);
- Overnight stay based on a double room with breakfast;

2 days / 1 night starting from 257€/pers

(BASED ON 20 PEOPLE)



**You want some suggestions
for a cross-border stay?**

Contact us!

*Alcohol abuse is bad for your health. Drink responsibly.

TOURIST SITES

In Metz Eurométropole

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Centre Pompidou - Metz.

CENTRE POMPIDOU-METZ

Art and Cultural Centre

The Centre Pompidou-Metz is a place of discovery, where you can contemplate, think, explore and share in the diversity of the expression of modern and contemporary creation. The Centre Pompidou-Metz is a cultural centre where events are organised all year round. Here you can:

- Visit the renowned international exhibitions based on the prestigious collection from the Centre Pompidou - the French National Museum of Modern Art in Paris - and collections from museums, galleries and collectors the world over. Paintings, photographs, videos, architecture, design... every area of creation is on show;
- Enjoy a show, concert or film.
- Take part in one of the workshops offered for children or all ages, or a family tour.

From 1/04 to 31/10 on Mondays, Wednesdays and Thursdays: 10am-6pm on Fridays, Saturdays and Sundays: 10am-7pm.

From 1/11 to 31/03 on Mondays, and Wednesday to Sunday: 10am-6pm - Closed on Tuesdays and 1st May.

www.centrepompidou-metz.fr

THE TREASURES OF THE COUR D'OR



Cour d'Or Museum - Metz Eurométropole.

PAUL VERLAINE'S BIRTHPLACE



Paul Verlaine's birthplace - Metz.

Visit the poet Paul Verlaine's birthplace

The poet Paul Verlaine was born in Metz on 30 March 1844. In 2012, Verlaine's birthplace was awarded the "Maison des Illustres" seal of quality as an author's house. The first floor is open to visitors. A "Following in Verlaine's footsteps" tour of the city is also available.

Find out more from our Reception Service.

2 rue Haute-Pierre, 57000 Metz

Open all year

Closed: Monday and public holidays.

Guided tour: on reservation
 Groups of 4 to 19 people.

Booking and information:

Phone: +33 (0)6 34 52 22 34 or e-mail:

admmaisondeverlaine@gmail.com

www.amis-verlaine.net



The Cour d'Or Museum - Metz Eurométropole reflects the wealth of Metz's heritage. It houses the remains of the Gallo-Roman thermal baths, the famous Chèvremont corn loft and the incredible reconstructed medieval architectural ensemble, the Saint-Pierre-aux-Nonnains chancel, superb Gothic painted wooden ceilings, as well as a Fine Arts section. Open daily except Tuesdays. Closed on 25 and 26 December.

Closed on 1st January, Good Friday, 1st May, 14th July, 1st and 11th November, 24, 25, 26 and 31st December.

Guided tours of the Cour d'Or Museum provided by Agence Inspire Metz to suit your schedule. Find out more from our Reception Service.

musee.eurometropolemetz.eu

TOURIST SITES

In Metz Eurométropole

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49 NORD 6 EST - FRAC LORRAINE



49 Nord 6 Est - FRAC Lorraine.

The 49 Nord 6 Est - Frac Lorraine, is an exhibition space that also stages debates, conferences, film projections, concerts and performances. Its collection of more than 1,600 works pays particular attention to the place given to women in the artistic ecosystem. It is housed in the oldest private mansion in Metz, the Hôtel Saint-Livier, a civil building dating from the 12th century.

Free visit of the exhibitions every Sunday at 4pm.
 Tour with French sign language interpreting: one Sunday per month at 3pm (bookings required, at least 10 days in advance).

1bis rue des Trinitaires
 57000 Metz

Phone: +33 (0)3 87 74 20 02

Open Tuesday to Friday from 2 to 6pm and Saturday – Sunday from 11am to 7pm.
 Free entry.

www.fraclorraine.org

1870 WAR AND ANNEXATION MUSEUM



Franco-Prussian War and Annexation Museum – Gravelotte.

Located on the battlefields of the Franco-Prussian war, this is the only museum dedicated to this conflict, its impact on the local area and daily life during the annexation period.
 11 rue de Metz
 57130 Gravelotte

Phone: +33 (0)3 87 33 69 40

contact.musee-guerre-70@moselle.fr

Open from mid-February until mid-November, Tuesday to Sunday from 10am until 1pm and from 2pm until 6pm. Closed on Mondays and 1st May.

www.mosellepassion.fr

ROBERT SCHUMAN'S HOUSE



Robert Schuman's House – Scy-Chazelles.

Enter into Robert Schuman's private life by visiting his home, a typical Lorraine 1950s house. Appreciate the architecture of the 12th century Saint-Quentin fortified church opposite, and let yourself be tempted by a stroll among the flowers of the Jardin des Plantes de chez Nous Botanical Garden.

8-12 rue Robert Schuman
 57160 Scy-Chazelles

Phone: +33 (0)3 87 35 01 40

Open Tuesday to Sunday – Closed Mondays and 1st May.
maison-robert-schuman@moselle.fr

www.mosellepassion.fr

LAQUENEXY FRUIT GARDENS



Laquenexy fruit gardens.

Visit the gardens during opening season, discover the gardeners' boutique and our nursery. Off season, you can find us for the traditional sale of fruit plants, and fruit and apple juice.

4 rue Bourger et Perrin
 57530 Laquenexy

Phone: +33 (0)3 87 35 01 00
jardins-fruitiers@moselle.fr

Open from 10am to 6pm and from 10am to 7pm at week-ends. Closed on Mondays, Tuesdays and 1st May.

www.jardinsfruitiersdelaquenexy.com

IN THE METZ REGION

MUSEUMS AND SITES

► **Robert Schuman's House:**

8-12 rue Robert Schuman
57160 Scy-Chazelles
Phone: +33 (0)3 87 35 01 40
www.mosellepassion.fr

► **Gravelotte (Museum and Remembrance Hall):**

Franco-Prussian War and
Annexionation Museum
11, rue de Metz - 57130 Gravelotte
Phone: +33 (0)3 87 33 69 40
www.mosellepassion.fr

► **Ancient aqueduct:** Ars-sur-Moselle,
Jouy-aux-Arches

► **Enamels and Glass Art Museum in Montigny-lès-Metz:**

27 rue du Général
Franiatte - 57950 Montigny-lès-Metz
Phone: +33 (0)6 82 40 56 67
www.musee-emauxverres.com

MILITARY TOURISM

► **"Fort Hackenberg":**

ADFM - 9 rue des Grandes-Chaignes
57420 Pommérieux
Phone: +33 (0)6 85 25 47 68
www.le-fort-wagner.com

GARDENS

► **Laquenexy Fruit Gardens:**

4 rue Bourger et Perrin - 57530 Laquenexy
Phone: +33 (0)3 87 35 01 00
www.jardinsfruitiersdelaquenexy.com

FUN & GAMES

► **Vigy railbikes:** historic railway line
through the Canner valley
1 rue de la Gare - 57640 Vigy
Vélorail - Phone: +33 (0)6 04 06 03 45
www.alemtrain.fr

► **Pokeyland :**

La Haie Focart - 57420 Féy
Phone: +33 (0)3 87 21 89 20
www.pokeyland.com

GASTRONOMY AND WINES

► **AOC wine route:** discover the Metz
region wine route, passing through some
of the loveliest villages in the area on a 25
km trip to meet the winemakers*. www.tourisme-metz.com

► **Farmhouse inns:** discover the authenticity
of a farmhouse restaurant,
taste the local produce and
regional specialities cooked
with the farm's produce.



*Alcohol abuse is bad for your health. Drink responsibly.



Memorial Hall - Gravelotte.



Gallo-Roman aqueduct - Ars-sur-Moselle.



Sommy estate - Metz Eurométropole.



Laquenexy fruit gardens.

METZ - CITY TOUR



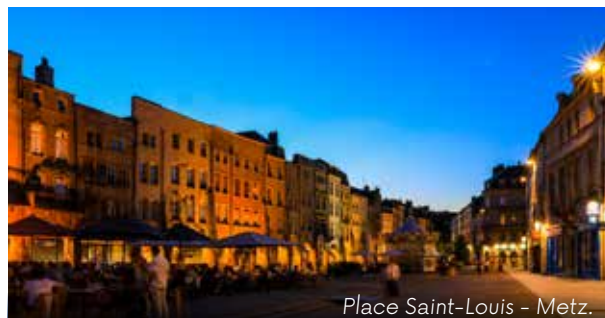
Metz Eurométropole Opera-theatre.

- An important Gallo-Roman town, capital of the Merovingian kingdom of Austrasia, birthplace of the Carolingian kings, opulent medieval city and capital of the Three Bishoprics province... Metz offers some exceptional architectural sites and monuments. From Saint Étienne's Cathedral to the old citadel district, passing through the Place de la Comédie, see a wealth of evidence of the city's glorious past, symbols of town planning and contemporary art.
- The tour continues by coach only to the Imperial Quarter and the square in front of the Centre Pompidou-Metz.

duration 1hr
30 or 2hrs



FROM GOD'S LANTERN TO THE IMPERIAL STATION



Place Saint-Louis - Metz.

- From Saint Étienne's Cathedral to the Imperial Station, a walk through the city, taking in the Place Saint-Louis and the Imperial Quarter. So many different architectural styles!

duration
2hr



GOD'S LANTERN



Stained-glass windows in Saint Étienne's Cathedral.

- Built between 1220 and 1520, Metz's Saint Étienne's Cathedral dominates the city and boasts some magnificent stained-glass windows dating from the 12th to the 21st centuries by renowned artists (including Chagall). This jewel of Gothic architecture celebrated its 800th anniversary in 2020. Not to be missed!

Renowned for: one of the tallest naves in France.

Also: the mythological cathedral: gargoyles, a fantastic bestiary, fabulous monsters conjuring up ancient times steeped in mythical beliefs.

duration 1hr
to 1hr 30



OUTRE-SEILLE AND GERMANS GATEWAY PORTE DES ALLEMANDS



Porte des Allemands - Metz.

IMPERIAL QUARTER



Metz Railway Station.

- An exceptional illustration of German town planning dating from the end of the 19th and beginning of the 20th centuries, the Imperial Quarter offers an overview of historical and modern styles: neo-Romanesque, neo-Gothic, neo-Renaissance, Jugendstil.

The railway station - this district's central feature, voted the "most beautiful station in France" three times in online polls - is sure to astound you by its vastness (300 metres long) and Neo-Romanesque style.

duration 1hr
30 or 2hrs



- A guided tour through the Outre-Seille district, with its medieval churches of Saint Eucaire and Saint Maximin (the latter has some remarkable stained-glass windows designed by Jean Cocteau). The Porte des Allemands (13th-16th centuries) is a good example of a fortified bridge in France, as well as being the last of the 18 gates that originally stood in Metz's medieval walls. A veritable little castle, symbolic of the town, this example of Metz's military architecture offers some wonderful views over the River Seille and the gardens.

duration
2hr



Visits can end with a tasting of local products, of local AOC Moselle wine* and/or a gourmet break.

*Alcohol abuse is bad for your health. Drink responsibly.

SUBLIME STAINED-GLASS WINDOWS



Saint Étienne's Cathedral's rose window – Metz.

► The art of light *par excellence*, stained-glass windows are present everywhere in Metz's religious buildings. The tour is an opportunity to view stained-glass windows from the medieval period through to contemporary creations, notably the stained-glass windows in Saint Étienne's Cathedral and those designed by Jean Cocteau in Saint Maximin's church.

duration
2 hrs



MEDIEVAL AND RENAISSANCE METZ

► Sainte-Croix hill, the historic heart of the town, has kept a medieval feel with its narrow winding streets, its little squares and mansions. The walk takes you past the Cour d'Or Museum – Metz Eurométropole, from the Hôtel Saint-Livier to the Récollets Cloisters, an important urban ecology site, and the remains of the house in which Rabelais stayed, to Place Saint Louis, where you can admire the Italian-influenced medieval architecture. This tour includes the cathedral.

duration
1hr
30 or 2 hrs



Saint Étienne Cathedral's rose window – Metz.

TORCH-LIT VISIT

► Looking for a visit that is a bit different? Discover the unusual: stories with a twist in torchlight in the shadows of the medieval streets.

This visit is made for you! Follow the guide...

From mid-November to mid-January.

duration
1hr 30



VISIT "TRUST YOUR SENSES" (SMALL GROUPS)

► Learn through fun, discover the city by touching it with your fingertips, get familiar with the past and smell the future. Are you tempted? This unusual visit is made for you! And if you don't know what's in store, all the better, all promises will be kept.

Visit for adults or young people.

Limited to 12 people.

Price on demande.

duration
1hr
30 or 2 hrs



METZ THROUGH ANECDOTES

► Discover this surprising city through anecdotes retold by a passionate guide. Whether it's place d'Armes – J-F Blondel with its classical architecture, place Saint Louis with medieval architecture or place de la Comedie... discover the history of a city through amusing and sometimes stinging stories.

This visit can include the cathedral.

duration
1hr 30



Villa avenue Foch – Metz.



Place Saint Louis – Metz.

METZ GARDENS



Recollets Cloister -
Haut-Lieu de l'Écologie Urbaine - Metz.

► Right in the heart of the town, on Sainte-Croix hill, you will find the Mediterranean-inspired Tanners garden, and the splendid Récollets Cloisters (14th century), which today houses the European Institute of Ecology and the Municipal Archives, as well as a Jardin des Simples (Physic Garden) where you can discover a variety of medicinal plants. The vast Esplanade French formal garden, in the old citadel district, reveals its elegant statuary and harmonious fountains a stone's throw away from the town's shopping streets.

Option : coach trip to visit the Botanical Gardens, a 4.4-hectare landscaped park created in 1866.

duration
2 hrs



GARDENS AND ECOLOGY



Jean-Marie Pelt Park - De la Seille Park.

► Metz is a garden city! Discover its gardens, all different, with their own identity, history, specific layouts, from the most visible to the most secret... Treasures from nature for the city-dwellers' wellbeing.

Option: boat trip on the Moselle River.

duration 1hr
30 or 2 hrs



COUNTRYSIDE TOURS IN THE METZ AREA

Fortified churches tour

► Around Metz, see the hallmarks of a rich and turbulent past: Sillegny church (16th century frescoes), the fortified churches of the Metz Republic and more.



Saint-Martin Church, Sillegny.

Gardens tour



Distillerie de Mélanie.

► Gardens and sites: the Laquenexy Fruit Gardens or Robert Schuman's House and the Garden from round here.

Option: visit and tasting at Mélanie's distillery (Mirabelle plums) or visit and tasting of Moselle wine at partener winery.*

*Alcohol abuse is bad for your health.
 Drink responsibly.

duration 4hr
(with your bus)



2024 RATES (per groupe/per guide)

FRENCH-LANGUAGE TOURS					
	1½ hrs	2hrs	3hrs	4hrs	Day
Week	€ 100	€ 115	€ 165	€ 220	€ 400
Sundays, public holidays, late-night		€ 165	€ 225	€ 300	€ 600

FOREIGN-LANGUAGE TOURS					
	1½ hrs	2hrs	3hrs	4hrs	Day
Week	€ 115	€ 135	€ 190	€ 260	€ 480
Sundays, public holidays, late-night		€ 195	€ 300	€ 380	€ 730

Public holidays in 2024: 01/01, 29/03, 01/04, 01/05, 08/05, 09/05, 20/05, 14/07, 15/08, 01/11, 11/11, 25/12, 26/12.

To help make your visit a success, Agence Inspire Metz offers audio transmission systems to hire. Prices: 1hr 30 or 2hrs: €39, 3hrs or half-day: €45

METZ EUROMÉTROPOLE

Young people and school children

RECREATIONAL TOURS

For young visitors (6 years and over), fun discovery tour with:

- Chagall for children (cathedral)
- The mythological cathedral
- Beasts and symbols at the railway station
- The Cocteau stained-glass windows for children



Rue Taison - Metz.

For older children, commented tours:

- Metz in medieval times ► Art and mathematics
- Ancient Metz ► The Imperial Quarter.

Themes to explore:

- Tales & Legends of Lorraine ► The mythological cathedral
- The story of Chagall for children ► The cathedral builders ► The story of the Cocteau stained-glass windows for children
- Beasts and symbols at the train station ► In the footsteps of Graouilly ► Medieval Metz ► Art and Mathematics ► The story of the cathedral told by Pierre Perrat.



Saint Étienne Cathedral - Metz.

CITY TRAILS

Walking tours at the heart of the city:

- City trail, 11 years and over: €2.50 per copy.
- City trail, 15 years and over and/or families: €3.50 per copy.
- "In the footsteps of Graouilly" treasure trail, 6 years and over: Ask for a quotation.

GUIDED TOUR PRICES 1HR

€90 IN FRENCH;
€115 IN OTHER LANGUAGES.



A brochure can be downloaded from www.tourisme-metz.com, or sent on request by our Reception Service.

▲ Saint Étienne's Cathedral's gargoyles.

LITTLE TRAIN FROM APRIL TO OCTOBER

A one-hour round-trip with recorded commentary describing the monuments and historical sites (FR, GB, DE, NL, IT, ES, LU, JP, RU, CN). Minimum of 20 persons.

KIDS AND TEENAGERS' WORKSHOPS

- Centre Pompidou-Metz: centrepompidou-metz.fr, Young visitors' section
- 49 Nord 6 Est - Frac Lorraine (5 to 12 years): fraclorraine.org
- Cour d'Or Museum - Metz Eurométropole: musee.eurometropolemetz.eu/fr

GOOD PLACES TO PICNIC

- Foyer Carrefour - 6 rue Marchant - 57000 Metz
Phone: +33 (0)3 87750726
- In fine weather: picnic by the lake, Jean-Marie Pelt Gardens, Pas du Loup Park, walk along the banks of the Seille, Régates Garden, around Saulcy Island.

NEARBY

- Robert Schuman's House
- Laquenexy Fruit Gardens
- Franco-Prussian War and Annexation Museum in Gravelotte

And also :

- Pokeyland - theme park
- Walygator - theme park

The students and children remain under the responsibility of their teachers and/or supervisors. Discipline must be ensured by the teachers and school staff in charge of supervising them.

METZ EUROMÉTROPOLE

Another way to visit

YOUR CONTACT Reception Service

Phone: +33 (0)3 87 39 01 02
reservation@inspire-metz.com

SMALL GROUPS, INCENTIVES & TEAM BUILDING TREASURE HUNT

"In Search of Metz"

A police investigation that will take you all round town to find the solution. A team game. Teenagers & adults. Available in French.

€12 for the kit (pen, roadbook, streetmap).

(French)



DISCOVERY CITY TRAIL

An original and interactive way to explore Metz based on observation, deduction, talking to the locals, unaccompanied or with family, friends or colleagues... Available in English.

€3.50 (French, German, English)



Mobile apps:

TO DOWNLOAD FROM  APP STORE
AND  GOOGLE PLAY



Géo Vêlo

Metz Eurométropole has teamed up with Géo Vêlo, the specialist cycle route calculation and data analysis partner for local authorities. Géo Vêlo, a free app, is the easy way to find the best cycle route for your needs. Available in French.



Histoires de Metz

Developed by the City of Metz, offers several tours and treasure trails. The app allows you to discover the town's emblematic sites, as well as its famous or not-so-well known characters, through the centuries, arts and cultures. Available in French.



With Metz Tour (Mobitour)

Discover the must-see sites in the city of Metz and the surrounding area, as far afield as Nancy, Luxembourg, Trier, and Saarbrücken (museums, heritage, accommodation, restaurants, shopping, leisure, events, tours and more), geolocated, accessible 24/7 and off-line.

Share your most beautiful memories with your photos and remarks, and make the most of the ideas proposed by the Agence Inspire Metz - Tourist Office and its partners! With financial backing from the Grand Est region.



Available in French, English, German, Dutch, Italian, Spanish and Portuguese.

EUROPE CITY TRAIL

Family activity.

8 puzzles to solve to discover 2 sentences about Metz.

Available in French.

(French)

€4



IN GRAOULLY'S FOOTSTEPS

Graouilly treasure hunt, in French: the children set out in Graouilly's footsteps to find his treasure... For children aged 6 to 10.

€8 the treasure hunt.

(French)



Business tourism

The Congress bureau will help you organise your professional events (congress, seminary, conference) in Metz Eurométropole.

Contact :

Pierre-Jean GUERRA

Tél : +33 (0)3 87 16 96 85

Mobile : +33 (0)6 03 73 04 40

Mail : pjguerra@inspire-metz.com

Benefit from an exceptional service with LE MET'

METTIS DÉCOUVERTE will allow you to stand out from the crowd by inviting your customers and partners to share a convivial and original moment, thanks to a guided tour of the town on a private METTIS bus with on-board catering service.

To find out more:

mettisdecouverte.wordpress.com

contact@leemet.fr

KEY FIGURES ACCOMMODATION

HÔTELS IN METZ EUROMÉTROPOLE

33 establishments

2 076 rooms

6x4*: 472 rooms,

13x3*: 734 rooms,

9x2*: 562 rooms,

1x1*: 55 rooms,

4 non classés: 253 rooms

including **24** hotels in Metz

1 547 rooms

5x4* : 462 rooms,

10x3* : 573 rooms,

4x2* : 204 rooms,

1x1* : 55 rooms,

4 not classified: 253 rooms

OUTDOOR ACCOMMODATION

1 municipal camp site Metz 3*

COLLECTIVE ACCOMMODATION

3 structures
including 2 youth hostels

and **1** international
residential centre

RESIDENTIAL HOTELS

5 establishments

CATERING

265 restaurants
offering everything from snacks
to fine dining

A European Eco-Tourism Destination

Cradle of urban ecology, Metz offers a special environmental setting with its many parks and gardens, its walks along the banks of the Moselle and the Seille, the lake and its pleasure boating harbour.

The walks and numerous cycle paths allow you to explore the unspoilt natural sites such as the Mont Saint-Quentin and the picturesque villages nearby.



▲ Lake - Metz.

LABELS IN THE METZ EUROMÉTROPOLE ARE

TERRITOIRE VÉLO
The Territoire Vélo cycling region label promotes the development of cycling in the regions.



ACCUEIL VÉLO BRAND

Accueil Vélo is a national brand that guarantees a quality welcome and services for cyclists along the cycle routes.



ISO 20121

In May 2022, Agence Inspire Metz secured ISO 20121 sustainable event management certification. This certification covers both the Tourist Office and the Congress Office.



Metz Eurométropole is one of the first locations to be awarded "Destination Innovante Durable"

(innovative sustainable destination) status. This initiative is led by the Congress Office and the Tourist Office and also involves a range of organisations such as the Centre Pompidou-Metz, the Centre Metz Congrès-Robert Schuman, the UMIH57 (Moselle hotel trades and industries union) and Metz Eurométropole as a whole. All of these organisations have committed to taking concrete action to promote sustainable development in their own operations, within a framework of 8 priorities each divided into 26 actions. These include sustainable mobility, responsible purchasing, resource preservation, waste minimisation, inclusion and gender equality.

Non-exhaustive list.

BY BIKE



Seille Park.

Explore the city of Metz in a different way...
From April until October, subject to weather conditions.
Groups of up to 10 people.

Find out more from our Reception Service.

ON THE LITTLE ELECTRIC TRAIN



Metz little train – by Schidler.

Little train from April to October.

1-hour round-trip with recorded commentary in 10 languages (FR, GB, DE, NL, IT, ES, LU, JP, RU, CN).

Departure point: 2, place d'Armes-J.F. Blondel. Find out more from our Reception Service.

Booking for groups of 20 people and more.

lepetittraindemetz.com

BOAT TRIPS

Discover Metz, its surroundings and its history on a solar-powered boat trip on-board the Solis, Bandiera (de luxe boat) or Graouilly (covered boat) or Graouilly (covered solar-powered, air-conditioned or heated boat). Departing from the Lake in the heart of the city or from Longeville-lès-Metz.

LE GRAOULLY

Between the Moyen-Pont and Quai des Régates or Longeville-lès-Metz
Phone: +33 (0)6 45 95 98 10
www.la-compagnie-des-bateaux-de-metz.com

LE BANDIERA

Quai des Régates (lake)
Phone: +33 (0)7 71 75 72 94
metz-bateau-prestige.com

SOLIS METTENSIS

Quai des Régates (lake)
Phone: +33 (0)7 71 75 72 94
metz-bateau-solaire.com

GD VACANCES BOAT

Quai du Temple Neuf or Longeville-lès-Metz
Phone: +33 (0)6 45 95 98 10
www.la-compagnie-des-bateaux-de-metz.com



Le Graouilly.



Le Bandiera.



Solis Mettensis.

PRODUCTS MADE IN MOSELLE, FRANCE AND THE WIDER REGION

The Agence Inspire Metz - Tourist Office boutique offers visitors a selection of local and regional products: plum-wood pens, local delicacies, regional produce and more.
<https://boutique.tourisme-metz.com/fr>

Boutique open seven days a week.



Agence Inspire Metz - Tourist Office boutique.

GENERAL TERMS AND CONDITIONS OF SALE/SALE CONTRACT FOR AGENCE INSPIRE METZ TRAVEL AND ACCOMMODATION

PRIOR INFORMATION

These terms and conditions of sale are provided, together with the quotation, prior to the signing of the booking contract. Under the terms of European Directive (EU) 2015/2302 and article L211 of the Tourism Code, Agence Inspire Metz also provides the "information form for travel package contracts".

CONTACT

Agence Inspire Metz - Tourist Office
2 place d'Armes J-F Blondel
CS 80367 57007 Metz Cedex 1
www.tourisme-metz.com E-mail: reservation@inspire-metz.com Phone: 00 33 (0)3 87 39 01 02

CLAUSE 1: LEGAL PROVISIONS

Under the terms of the Tourism Code, official Tourist Offices can make bookings and sales of all types of general-interest leisure and accommodation services within their area of operation. They provide assistance to the public by offering a choice of services. ADN Tourisme and the Tourist Offices accept no responsibility if these contracts are used by third parties or for non-tourism purposes.

Any booking for services made with Agence Inspire Metz implies acceptance of these terms and conditions of sale.

CLAUSE 2: LIABILITY

When offering services to a client, Agence Inspire Metz is that client's sole point of contact and is responsible to the client for fulfilling the obligations resulting from these terms and conditions of sale. Agence Inspire Metz cannot be held responsible in cases of force majeure or the actions of any person outside the organisation and the provision of the service.

Agence Inspire Metz, as a service provider, is free to choose its own partners.

CLAUSE 3: BOOKING AND PAYMENT TERMS AND CONDITIONS

3.1 Booking conditions

- Package with accommodation: the booking becomes firm when a down payment of 30% of the total price and a copy of the contract signed and marked "Bon pour Accord" (Agreed) by the client have been returned to Agence Inspire Metz by the deadline stated in the quotation.

In the case of "METZ EXTRA" Individual Packages and for late bookings, payment of the full amount will be required.

- Excursion without accommodation: the booking becomes firm once a down payment of 30% of the total price and a copy of the contract signed and marked "Bon pour Accord" (Agreed) by the client have been returned to Agence Inspire Metz. By placing an order, the client recognises that they have obtained all the information they require regarding the nature and characteristics of the services ordered.

3.2 Payment of the balance

- Package with accommodation: the balance shall be paid no later than 10 days before the date the service will be provided, to Agence Inspire Metz which will have produced the final invoice. Once the balance has been paid, Agence Inspire Metz will provide the client with the voucher to be given to service providers.

- Excursion without accommodation: the balance shall be paid no later than 10 days before the date the service will be provided, to Agence Inspire Metz which will have produced the final invoice. Once the balance has been paid, Agence Inspire Metz will provide the client with the voucher to be given to service providers.

- "No-catering" guided tours: payment will be made no later than 10 days before the date of the tour, to Agence Inspire Metz who will have produced the invoice. All bookings for "no-catering" guided tours not paid for 48 hours before the tour and with no contact from the client, will be cancelled without prior notice.

In the case of no-show or cancellation on the day before the tour, 100% of the fee will be charged.

- Bookings for tours on the little train: payment shall be made no later than 10 days before the date of the tour, to Agence Inspire Metz which will have produced the invoice.

All bookings for little train tours not paid for by the day before the tour and with no information provided by the client, will be cancelled without prior notice.

Once the balance has been paid, Agence Inspire Metz will send the client a voucher to be handed to the driver of the little train on arrival.

In the case of a no-show or cancellation by the day before the tour, 100% of the fee will be charged.

3.3 Late bookings

In the case of a booking made less than 30 days before the service's start date, the totality of the payment will be payable at the time of booking.

3.3 Last minute bookings

For bookings less than 30 days before the start date, total payment is required at the time of booking.

CLAUSE 4: VOUCHER

Once the balance has been paid, Agence Inspire Metz will send the client a voucher to be handed to the service provider on arrival.

CLAUSE 5: ARRIVAL

The client must arrive at the stated place, on the day and at the times stated in the contract. If the client is unable to do so or will arrive late, the client agrees to notify Agence Inspire Metz.

CLAUSE 6: MODIFICATION OF A SUBSTANTIAL ELEMENT OF THE CONTRACT

6.1 Changes by the client:

The contract is for a precise number of persons. If this number changes, Agence Inspire Metz reserves the right to amend or terminate the contract. The client cannot change the details of their stay without the agreement of Agence Inspire Metz. All services will be invoiced for the number of participants stated by the client.

EXCURSION (without accommodation)

Any withdrawal occurring up to 10 clear days before the date of commencement of the service will be taken into account, as long as the service providers are able to and except in particular cases:

In case of partial cancellation of one or more members of the group, once the facture has been edited, tickets for the Centre Pompidou-Metz can neither be returned, refunded nor exchanged. The total cost of the reserved tickets will be due.

For any withdrawals occurring less than 10 clear days before the date of commencement, the cancellation tariffs in article 8 will be applied. Postponement will be considered as a cancellation and fees will be applied according to the scale in article 8.

Modifications occurring more than 30 days from the date of commencement, will be billed at €10 per dossier and less than 30 days will be billed at €15 per dossier.

6.2 Changes by Agence Inspire Metz:

If before the planned start date for the services Agence Inspire Metz is obliged to modify one of the essential elements of the contract, the client may, without prejudice to any claim for compensation for damage or loss suffered, and having been informed by Agence Inspire Metz by all appropriate means:

- either terminate their contract and receive an immediate refund of the sums paid, without penalty;

- or accept the change or substitution in the services offered by Agence Inspire Metz; in this case, an amendment to the contract setting out the changes made will be signed by both parties.

If a substitute service is less expensive than the service booked, the overpayment will be returned to the client before the start of the services.

CLAUSE 7 - Case of Agence Inspire Metz being unable to provide the contracted services during their provision

If, in the course of the provision, Agence Inspire Metz is unable to provide a substantial part of the services stated in the contract, representing a significant percentage of the fee paid by the client, Agence Inspire Metz, without prejudice to the client being able to claim compensation for any loss or damage suffered, will offer replacement services, without any additional charged to the client. If the service accepted by the client is of lower quality, Agence Inspire Metz will refund the price difference.

If Agence Inspire Metz is unable to offer replacement services or if these are rejected by the client, Agence Inspire Metz will reimburse the client for the portion of the services not provided from the total price of the provision.

CLAUSE 8: CONTRACT CANCELLATION

8.1 By the client:

- Cancellations must be notified by registered letter to Agence Inspire Metz. If the contract is cancelled by the client, the sum refunded by Agence Inspire Metz, excluding administrative costs (if these have been paid at the time of booking) will be as follows:

- Cancellation more than 30 days before the start of the services: 10% of the fees will be retained;

- Cancellation between the 30th and the 21st day inclusive before the start of the services: 25% of the price of the booking will be retained;

- Cancellation between the 20th and 8th day inclusive before the start of the services: 50% of the price of the booking will be retained;

- Cancellation between the 7th and the 3rd day inclusive before the start of the services: 75% of the price of the booking will be retained;

- Cancellation less than two days before the start of the services: the whole amount of the pro forma invoice will be charged. In the event of a no-show by the client, no refund will be made.

8.2 By Agence Inspire Metz:

If Agence Inspire Metz cancels the services before they commence, it must notify the client by all appropriate means.

Without prejudice to any claim for compensation for loss or damage suffered, the client will receive a full refund of the amount paid and will in addition receive compensation at least equal to the penalty the client would have paid if it had cancelled the contract on this date.

These arrangements will not apply if an amicable agreement is reached whereby the client accepts a substitute service offered by Agence Inspire Metz.

8.3 Special terms and conditions for the Centre Pompidou-Metz

- Tickets issued cannot be exchanged or refunded, unless cancelled by the Centre Pompidou-Metz. The fees attached to the issuing of tickets are not refundable.

- Tickets for booking a facilitator at the Centre Pompidou-Metz for guided tours must be issued no later than 60 days prior to the visit. These tickets cannot be changed or refunded.

CLAUSE 9: DELAY

For bookings including a guided tour, the guide will wait for the client for a maximum of 30 minutes and the tour will be shortened by the time equivalent to the delay. However, if the group extends the tour - with the agreement of the guide and according to their availability - beyond the time initially fixed, an additional charge will systematically be made for the extra time.

After waiting for 30 minutes and if the guide has not heard from the group, the guide's availability will end and the whole of the tour must be paid for.

CLAUSE 10: CHARGES AND PAYMENT METHODS

- The charges of Agence Inspire Metz include VAT at the rate applicable at the time of the booking. Group rates are available on request and a quote will be given setting out the special conditions of sale. Charges and services may change as a result of fluctuating economic conditions.

Payment methods:

- in cash;

- by bank cheque (cheques must be crossed) made out to Agence Inspire Metz;

- in Chèques Vacances holiday vouchers;

- by bank card (in person or remotely);

- by bank transfer;

- order forms accepted from schools and French administrative bodies.
Bank charges associated with the payment of invoices and down payments are the responsibility of the client.

CLAUSE 11: INTERRUPTION OF THE SERVICES

If the services are interrupted by the client, no refund will be made.

CLAUSE 12: INSURANCE

Clients will be responsible for all loss or damage resulting from their acts. Clients are advised to take out civil liability insurance.

CLAUSE 13: HOTELS

- Prices include accommodation and breakfast, or half-board, or full board. Unless otherwise stated, they do not include drinks with meals, or extras.
- In the case where one guest occupies a room intended for two, a single-room supplement will be charged.
- The client shall pay the local tourist tax directly to the accommodation.

CLAUSE 14: OTHER SERVICES

The terms and conditions relating to other bookings will be sent by Agence Inspire Metz with the offer and description of the service provision. An insufficient number of participants may be valid grounds for cancelling certain types of provision. In this case, Agence Inspire Metz will return all sums paid. This case will not apply within 30 days of the start date for the services.

CLAUSE 15: DISPUTES

Any complaint relating to a service must be submitted to Agence Inspire Metz by letter within 3 days following the start of the service. Any disputes regarding the application of these general terms and conditions will come under the competent jurisdictions.

- Agence Inspire Metz holds professional liability insurance:
Policy No 10133416104: : SPEC Christian BRET-Bour Loïc Agents General Associated AXA France, 34 avenue André-Malraux, 57000 METZ and a financial guarantee of €30,000 from GROUPAMA ASSURANCE-CRÉDIT & CAUTION, 8-10 rue d'Astorg, 75008 Paris, France.

- Fixed compensation for recovery costs: any debtors who pay a bill after the payment period has expired must pay their creditor a fixed amount in compensation for recovery costs. This compensation reserved for transactions under the Commercial Code is fixed at €40 (compensation not subject to VAT).

CLAUSE 16: PROTECTION OF PERSONAL DATA

Data of a personal nature, communicated by clients, are processed by Agence Inspire Metz's Reception Service responsible for processing, to allow it to organise the guided tours, half-days and packages with or without accommodation.

- The data are entered into a database for managing client relations and held for five years from the end of the commercial relationship. Data for establishing proof of a right or of a contract, or retained in compliance with a legal obligation, may be held for a longer period and stored in accordance with current regulations (under the Commercial Code, Civil Code or Consumer Code).

- The data collected will not be transmitted to any third-party outside of the suppliers of the services purchased.

- In accordance with the "data and freedom" law of 6 January 1978 amended on 7 October 2016 and the General Data Protection Regulation of 25 May 2018, the client has the right of access, correction, objection, restriction of processing, erasure and portability of their personal data that they have supplied to Agence Inspire Metz. If clients wish to exercise their rights, they should send a request giving their name and address and attaching a copy of their identity document (both sides): by email reservation@inspire-metz.com or by post to the following address: Agence Inspire Metz - Traitement des DCP - 2 place d'Armes J-F Blondel CS 80367 Metz cedex 1.

Last updated: 25/09/2023.

These terms and conditions are subject to changes in legislation. Please refer to the website www.tourisme-metz.com/fr/forfaits-courts-sejours-pour-groupes.html or call us on 33 (0)3 8739 0102.

INFORMATION FORM FOR PACKAGE TOUR AGREEMENTS WITH AGENCE INSPIRE METZ

The combination of travel services offered is a package within the meaning of European Directive (EU) 2015/2302 and article L.211 of the Tourism Code.

You will therefore benefit from all the rights granted by the European Union with regard to packages, as transposed into the Tourism Code. Agence Inspire Metz will be entirely responsible for the correct provision of the whole package.

In addition, as required by law, Agence Inspire Metz has protection in order to refund your payments and, if transport is included in the package, to repatriate you if it becomes insolvent.

Essential rights provided for by EU Directive 2015/2302 transposed into the Tourism Code:

- Travellers will receive all essential information on the package before signing the travel package contract.

- The organiser and the retailer will be responsible for the satisfactory performance of all travel services included in the contract.

- Travellers will receive a telephone number or the details of a point of contact for contacting the organiser or retailer.

- Travellers can transfer their package to another person, giving reasonable notice and paying any applicable additional charges.

- The package price may only increase if specific costs increase (e.g. fuel costs) and if this possibility is explicitly mentioned in the contract, and cannot in any case be altered less than twenty days before the start of the package. If the price increase is more than 8% of the package price, the traveller may cancel the contract. If the organiser reserves the right to increase the price, the traveller is entitled to a price reduction if the corresponding costs are reduced.

- Travellers may cancel the contract without paying any cancellation fees and be refunded in full for payments made if one of the essential elements of the package, other than the price, is significantly changed. If, before the start of the package, the professional responsible for the package cancels it, travellers may obtain a refund and, where applicable, compensation.

- Travellers may cancel the contract without the payment of a cancellation fee before the start of the package in exceptional circumstances, for example if there are serious security problems at the destination location which are likely to affect the package.

- In addition, travellers may, at any time before the start of the package, cancel the contract, paying the appropriate and justifiable cancellation fee.

- If the organiser or retailer becomes insolvent after the package begins, the sums paid will be refunded. If the organiser or retailer cannot provide important elements of the package as planned, other appropriate provisions must be offered to travellers, without any price supplement. Travellers may cancel the contract without the payment of a cancellation fee if the services are not performed in accordance with the contract, if this causes significant disruption to the provision of the package and if the organiser does not remedy the problem.

- Travellers are also entitled to a price reduction and/or compensation if the travel services are poorly provided or not provided at all.

- The organiser or retailer must provide assistance if the traveller is in difficulty.

- If Agence Inspire Metz becomes insolvent after the start of the package and if transport is included in the package, the repatriation of travellers is guaranteed. Agence Inspire Metz holds protection against insolvency (financial guarantee) with GROUPAMA ASSURANCE-CRÉDIT & CAUTION, for a sum of €30,000. Travellers may contact this organisation if they are refused services due to the insolvency of Agence Inspire Metz: by post: 8-10 rue d'Astorg, 75008 Paris, France; by telephone on 00 33 (0)1 49 31 31 31; by completing a contact form from the following link: <https://www.groupama.fr/envoyer-un-message-a-un-conseiller-particuliers.html>.

Website on which Directive (EU) 2015/2302 transposed into national law can be consulted: <https://www.legifrance.gouv.fr/eli/arrete/2018/3/1/ECO11801883A/jo/texte>

Last updated: 25/09/2023.



AGENCY INSPIRE METZ TOURIST OFFICE

2, place d'Armes J.-F. Blondel - CS 80367 - 57007 Metz Cedex 1

Phone: +33 (0)3 87 39 00 00 • Fax: + 33 (0)3 87 36 59 43

E-mail: tourisme@inspire-metz.com

Internet: tourisme-metz.com

April to Sept. and Christmas Markets:

open from Mon to Sat. from 9.30am to 6.30pm.

Sun and public holidays 10am to 4pm.

October to March: open from Mon to Sat, 10am to 6pm,

Sun and public holidays 10am to 4pm.

Closed on 25 December and 1 January.



Agence Inspire Metz is registered on the register of travel and holiday operators - Atout France under No IM057170006 - Siret Company Registration No: 832 084 412 00010 - APE activity code: 7990 Z - The financial guarantee (amount: € 30,000) is provided by GROUPAMA ASSURANCE-CRÉDIT & CAUTION, 8-10 rue d'Astorg, 75008 Paris, France - Professional Civil Liability Policy No 10133416104: SPEC Christian BRET-Bour Loïc Agents General Associated AXA France, 34 avenue André-Malraux, 57000 Metz.

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