



Tourism and Disability Guide

Car parks - City transport - Travel

A. Car parks: spaces reserved for people with reduced mobility

Q-Park Metz Coislin outdoor car park

7 rue Coislin - 57000 METZ

Tel: +33 (0)3 87 36 99 24

Web: https://images.q-park-resa.fr/img_dyna/fiche-coislin-lqfr-125.pdf

St-Jacques underground car park

Centre St-Jacques - 57000 METZ

Tel: +33 (0)3 87 75 20 24

Web: <https://fr.parkindigo.com/saint-jacques>

Cathédrale underground car park

Rue d'Estrées - 57000 METZ

Tel: +33 (0)3 87 74 49 07

Théâtre underground car park

3 spaces

5 Place de la Comédie - 57000 METZ

Tel: +33 (0)3 87 30 44 56

Web: https://www.transdevpark.com//theatre_comedie

République underground car park

30 spaces

Avenue Ney - 57000 METZ

Tel: +33 (0)3 87 37 77 90

Web: <https://www.transdevpark.com/metz/republique>

Maud'huy underground car park

8 spaces

Rue Verlaine - 57000 METZ

Tel: +33 (0)3 87 38 77 03

Web: https://www.transdevpark.com//metz/maud_huy

MUSE underground car park

Rue Jean Laurain - 57000 METZ

Tel: +33 (0)3 72 39 55 70

Web: <https://fr.parkindigo.com/muse>

De Gaulle underground car park

8 spaces

Rue Gambetta (place du Général de Gaulle) - 57000 METZ

Tel: +33 (0)3 87 66 85 93

Web:

[https://www.transdevpark.com/metz/gare charles de gaulle](https://www.transdevpark.com/metz/gare_charles_de_gaulle)

Lafayette (TGV train station) covered car park

Rue Lafayette (Place du Général de Gaulle) - 57000 METZ

Tel: +33 (0)3 87 38 95 23

Web: <https://www.effia.com/parking-gare-de-metz-longue-duree>

TGV Train Station car park (water tower)

2 passage de l'Amphithéâtre - 57000 METZ

Web: <https://www.effia.com/parking-gare-chateau-deau>

Mazelle covered car park

Boulevard André Maginot / Place Mazelle - 57000 METZ

Tel: +33 (0)3 87 17 07 50

Web: <https://www.transdevpark.com/metz/mazelle>

TGV Train station / Centre Pompidou - Metz covered car park

18 spaces

Rue aux Arènes / Avenue de l'Amphithéâtre - 57000 METZ

Tel: +33 (0)3 87 32 20 01

Web:

[https://www.transdevpark.com/metz/gare centre pompidou](https://www.transdevpark.com/metz/gare_centre_pompidou)

On-street parking:

500 spaces reserved for people with reduced mobility.

Note: a European parking card must be clearly visible in the front window of the car. These reserved spaces are free of charge.

12 hours parking time maximum.

Please note: car parks with entry and exit terminals are subject to a charge.

Find reserved spaces on the website: <http://geo.metzmetropole.fr>.



B. Rent a vehicle with or without driver

Liaisons directes

7 rue de Méric 57050 Metz

Tel: +33 (0)3 87 62 93 18

Web: <http://www.liaisonsdirectes.com>

Handi Auto Adapt

ZAC Euromoselle Sud

Rue du Champ aux Oeufs - 57280 Fèves-Semécourt

Tel: +33 (0)3 87 77 08 00 - Fax: +33 (0)3 87 30 60 44

Web: <http://www.handiauto.com>

Diapason Transport

70 rue Général Metman – 57000 Marly

Tel: 03 87 15 39 02 – Fax: +33 (0)3 87 18 51 05

Web: <http://www.diapason-transports.com>

LORRAM

53 rue de la Chapelle – 57000 Metz

Tel: 07 68 36 42 48 or 06 95 46 56 44

Web: <http://www.lorram.fr>

Wheeliz

48, rue René Clair - 75018 Paris

Tel: 01 79 72 80 22

Web: <https://www.wheeliz.com>

C. City Transport - Intercity transport

Bus and Mettis network in the city and the Metz urban area

People with reduced mobility can use certain bus lines.

Buses equipped with an access ramp for people in wheelchairs are marked with a pictogram.

A push button located at the middle door lets the bus driver know that he must deploy the access ramp.

Inside, a "stop requested" button, located at the reserved space, lets the driver know that he must deploy the ramp at the next stop.

Buses can only accommodate one wheelchair user at a time.

Please consult the timetable of the line on the Internet. Accessible stops are identified by a pictogram .

For more information:

Web: <https://lemet.fr/en/>

Tel: 0 800 00 29 38

D. Individual Transport

Please, specify your handicap and any needs when ordering.

Taxis of Metz

Tel: +33 (0)3 87 56 91 92

Web: <http://www.taximetz.com>

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Tel: 03 87 15 39 02 – Fax: +33 (0)3 87 18 51 05

Web: <http://www.diapason-transports.com>


LORRAM


53 rue de la Chapelle – 57000 Metz

Tel: 07 68 36 42 48 or 06 95 46 56 44

Web: <http://www.lorram.fr>

E. TGV train station, Metz

 The "departure" and "arrival" entrances provide level access to the station hall. The platforms can be accessed by a lift or by freight elevators that must be used with the assistance of SNCF staff.

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 Equipment:

- Adapted parking spaces
- Wheelchair lifts
- Elevators
- Wheelchairs
- Fitted counters
- Counter equipped with a magnetic loop
- Help Desk

For more information and to book a ticket:

Web (English-language version): <https://en.oui.sncf/en/>

F. Air transport - Airport shuttles

1. Airports

Lorraine Airport

 Equipment:

- Ground floor entrance
- Lift to access the other levels
- Accessible toilets on the ground floor of the central building
- Reserved parking spaces in the car park

Lorraine Airport

Route de Vigny - 57420 Goin

Tel: +33 (0)3 87 56 70 00

Web: <https://lorraineairport.com/informations-pratiques/personnes-mobilite-reduite>

Luxembourg-Findel airport

Equipment:

- Reserved parking spaces in all car parks
- Short distance between the terminal entrance and the boarding gates
- Lifts and escalators
- Accessible toilets
- Boarding and disembarkation assistance
- Arrival and departure baggage assistance

Web (English-language version): <https://www.lux-airport.lu/passengers-visitors/plan-your-trip/passengers-with-reduced-mobility/>

Sarrebrück-Ensheim Airport

Equipment:

- Reserved parking spaces in all car parks
- 4 reserved parking spaces giving direct access to the terminal
- Lifts
- Access ramps
- Accessible toilets
- Boarding and disembarkation assistance

Web (English-language version): <https://www.flughafen-saarbruecken.de/index.php?id=537&L=1>

Frankfurt-Hahn airport

Equipment:

- Ground floor entrance
- Lift to access to shops and restaurants
- Accessible toilets
- Reserved spaces in car park P1, in front of the terminal

Web (English-language version): http://www.hahn-airport.de/default.aspx?menu=passangers_restricted&cc=en

2. Airport shuttles

Booking in advance is required.

Please, specify your handicap and any needs when reserving.

REGION LORRAINE

Shuttles between Lorraine airport and the city of Metz can be accessible to people with reduced mobility.

Booking 24 hours in advance is required.

Tel: 00 33 (0)6 88 31 47 38

LIAISONS DIRECTES

7 rue de Méric - 57050 Metz

Tel: +33 (0)3 87 62 93 18

Web: <http://www.liaisonsdirectes.com>

DIAPASON TRANSPORT

70 rue Général Metman – 57000 Metz

Tel: 03 87 15 39 02 – Fax: +33 (0)3 87 18 51 05

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LORRAM

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Tel: 07 68 36 42 48 or 06 95 46 56 44

Web: <http://www.lorram.fr>

Taxis of Metz

Tel: +33 (0)3 87 56 91 92

Web: <http://www.taximetz.com>

CONTACT

Inspire Metz Agency - Tourist Office

2, place d'Armes J.F Blondel - CS 80367 - 57007 Metz Cedex 1

Tel: +33 (0)3 87 39 00 00 - Fax: +33 (0)3 87 36 59 43

E-mail: tourisme@inspire-metz.com

Web: <http://www.tourisme-metz.com>

OPEN TO THE PUBLIC:

From January to March and in October:

Monday - Saturday: 10am - 6pm

Sundays and public holidays: 10am - 4pm

From April to September and during the Christmas Market:

Monday - Saturday: 9am - 7pm

Sundays and public holidays: 10am - 4pm

Closed on 1st January and 25th December